

# IMPORTANT SAFETY RECALL SECOND NOTICE



**Avon Motorcycle Tyres – Cooper Tire & Rubber Company Europe, Ltd.**

**Bath Road, Melksham, Wiltshire SN 128AA**

Phone 011-44-122-57-03101

Fax 011-44-122-570-7880

E-Mail [tyrerecall@coopertire.com](mailto:tyrerecall@coopertire.com)

November 18th, 2019 – Original Issuance

April 14, 2021 – Second Notice

Dear Dealer:

This second notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and as a follow-up to the original notification sent on November 18th, 2019.

Cooper Tire & Rubber Company Europe, Ltd. has been informed that a non-compliance which relates to motor vehicle safety exists in all tires identified as follows:

<b>Product Name</b>	<b>Size</b>	<b>DOT Serial Number</b>	<b>Brand</b>
AVON COBRA CHROME	240/50R16	AT 6D 28 1418 - 2119	AVON

The following illustration shows the DOT information on a sample of one of the affected tires. DOT sequence begins with AT6D28 ---- and ends with a date code (2-digit week and 2-digit year) between 1418 and 2119 inclusive, in this example 1019.



The affected tires may develop an in-service unsatisfactory ride condition or on certain cases, motorcycle steering or ride maybe impacted. If undetected affected tires may develop an in-service innerliner degradation ultimately resulting in an increased potential of tire failure that could lead to the rapid loss of inflation pressure, motorcycle control, and increase the risk of a crash. Driving at high speeds should be avoided until the tires have been inspected and replaced if they fall within the identification numbers shown above.

Cooper Tire & Rubber Company Europe, Ltd. is recalling all of the tires with the identification number(s) above. Effective immediately, you or your dealers must not sell any of the tires listed and described above.

You should also comply with the following instructions regarding the return of new and used tires at no charge in accordance with such provisions.

AMD1741119 – Second Notice

## **PROCEDURE FOR RETURN AND CREDIT OF RECALLED TIRES**

### **NEW TIRES:**

All recalled new tires existing in your inventory, or in your sub-dealers' inventories, should be returned immediately in one shipment, freight collect to Cooper Tire Company Findlay RIP, 800 Western Ave., Findlay, OH 45840. To assure proper handling, these tires should be listed on the standard Avon Tyre Warranty Claim Form. In order to expedite the sorting and crediting process, please use a crayon and write the words, "New Recall" on the sidewall of the tire.

Upon verification by Cooper Tire & Rubber Company Europe, Ltd. that the tire(s) returned are within the recall group, we will issue credit to you based upon your last invoice price of the tires.

### **USED TIRES:**

Cooper Tire & Rubber Company Europe, Ltd. and Cooper Tire & Rubber Company's registration records are being searched and consumers who have purchased tire(s) with the subject identification number(s) are being notified of the RECALL. Attached for your information is a copy of the notification being sent to such consumers. Tire(s) removed from consumer vehicles as a result of this RECALL should be replaced with tires of like size and construction bearing identification numbers other than those listed above.

We have advised the consumer to return his recalled tire(s) and his letter to you. If your inspection verifies that the consumer has a tire(s) with the suspect identification number, the tire(s) should be replaced, mounted and balanced at no charge, if presented for remedy within one-hundred and eighty (180) days after (i) receipt of this letter or (ii) notice that a replacement tire(s) is available (if not available at the time of the inspection). It is expected that replacement tire(s) will be available at the time of inspection. Please ensure that you have the correct replacement tires in inventory. However, if the tires are not available at the time of inspection, they will be available within twenty one (21) days. After expiration of the one-hundred and eighty (180) days, tires will be replaced under our normal adjustment policy.

We have advised the consumer that it will take approximately sixty (60) minutes to replace the recalled tire(s). For any tires removed from consumer vehicles during such one-hundred and eighty (180) day period, Cooper Tire & Rubber Company Europe, Ltd. will authorize an allowance of \$75.00 per tire to cover mounting and balancing.

### **"YOU ARE PROHIBITED BY FEDERAL LAW FROM SELLING NEW OR USED TIRES COVERED BY THIS NOTIFICATION."**

Tire(s) removed from consumer vehicles must be listed on our Avon Tyre Warranty Claim Form. The Recall Form must be properly completed and signed by the consumer and the consumer's copy of the recall letter attached. This claim form must accompany the shipment according to standard adjustment procedures.

For the purpose of the RECALL, the Avon Tyre Warranty Claim Form must include RECALL tires only. The word "RECALL" must be printed directly below the name and address on the claim form. All tires should be identified in crayon with the Avon Tyre Warranty Claim Form reference number per standard adjustment procedures. Also, please write the words, "Used Recall" on the sidewall of the tire.

Upon verification by Cooper Tire & Rubber Company Europe, Ltd., credit will be issued to you on a no charge replacement basis if replaced by you and returned to Cooper Tire & Rubber Company Europe, Ltd. on or before ninety (90) days after notice of this RECALL.

You should return in one shipment all recalled used tire(s) to Cooper Tire Company Findlay RIP, 800 Western Ave., Findlay, OH 45840. These tires should be classified as SCRAP and shipped as SCRAP RUBBER TIRES, freight collect. Freight collect privileges apply only within the prescribed time period. Any tires returned after the designated time will be handled under our regular adjustment procedures.

Cooper Tire & Rubber Company Europe, Ltd. requests that you advise it of those customers of yours, if any, who have purchased any of the tire(s) described above for which registration forms have not previously been submitted so that such customers can be advised of the recall and the replacement of their recalled tire(s) can be scheduled.

We certainly apologize for any inconvenience this may cause you. If you have any questions pertaining to the implementation of this RECALL or need assistance, please contact by e-mail Cooper Tire & Rubber Company Europe, Ltd. at [tyrerecall@coopertire.com](mailto:tyrerecall@coopertire.com) or call 011-44-122-57-03101.

Sincerely,

Russell Garner  
QSEA Manager, Manufacturing Ops Director  
Cooper Tire & Rubber Company Europe, Ltd.





**Attn: Warranty Dept.**

Attn: Russell Garner

Email: [tyrerecall@coopertire.com](mailto:tyrerecall@coopertire.com)

Customer

Ship To

City, State

Contact

Phone

Email

Dist. Ref#

Office Use Only

Invoice#:

Received:

Invoice Date:

Zip Code:

Fax:

Avon Product Code	Distributor Code	Tire Size	WW / NW	Model	DOT Code	Defect Code	Tread Depth MM	Pro-Rate	Metric Converter Chart
1						RECALL		No	32nds MM
2						RECALL		No	1/32 0.8
3						RECALL		No	2/32 1.6
4						RECALL		No	3/32 2.4
5						RECALL		No	4/32 3.2
6						RECALL		No	5/32 4.0
7						RECALL		No	6/32 4.8
8						RECALL		No	7/32 5.6
9						RECALL		No	8/32 6.4
10						RECALL		No	9/32 7.1
11						RECALL		No	10/32 7.9
12						RECALL		No	11/32 8.7
13						RECALL		No	12/32 9.5
14						RECALL		No	13/32 10.3
15						RECALL		No	4/16/2021

Avon Product Code	Distributor Code	Tire Size	WW / NW	Model	DOT Code	Defect Code	Tread Depth MM	Pro-Rate	Metric Converter Chart
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Please refer to the Avon Motorcycle Tyre Warranty Guidelines or e-mail [tyrerecall@cooper tyre.com](mailto:tyrerecall@cooper tyre.com) if you have any questions