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December 12, 2019

IMPORTANT SAFETY RECALL NHTSA RECALL NO. 19T008

Dunlop 215/45R18 98W SP Sport 5000

Dear Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. **Sumitomo Rubber Industries, Ltd. (SRI)** has determined that a defect which relates to motor vehicle safety exists in certain Dunlop SP Sport 5000 tires, size 215/45R18 89W, manufactured March 3, 2019 to March 9, 2019. **SRI** is therefore conducting a voluntary tire recall.

What is the Problem?

SRI has determined that a subpopulation of the subject tires were produced with an out-of-specification rubber compound. If used in service, affected tires may experience tread delamination, increasing the risk of a crash.

What Tires are Covered?

This recall involves the following tires only:

Size	Туре	Product Code	DOT Number
215/45R18 89W	Dunlop SP Sport 5000	265-038-960	V4X0AMDR <u>0919</u>

What Should You Do?

First, please check your inventory for any unsold subject tires. Any such tires found in inventory must not be sold and must be returned through the warranty return process described in the enclosed Goodyear Product Service Bulletin. *It is a violation of Federal law to sell a new or used tire covered by this recall.*

Second, we ask that you contact any consumers or other dealers who may have purchased one of these tires from you and ask for the tires to be returned for replacement. The enclosed Product Service Bulletin provides details about this program. We are also enclosing an SRI consumer letter that can be forwarded to customers who purchased these tires and a sample letter that can be included using your own letterhead.

Questions?

If you have questions, please contact your Goodyear National Field Manager Product Service. Contact information for your Goodyear National Field Manager Product Service, can be found in the Goodyear Adjustment Procedure Guide or on Goodyear Tire-HQ.

If further assistance is required for any reason, including difficulty in obtaining free replacement tires, please contact Goodyear Consumer Relations by calling toll free 1-800-592-3267.

Sincerely,

Sumitomo Rubber Industries, Ltd. (SRI)

Enclosures

SUMITOMO RUBBER INDUSTRIES, LTD.