



IMPORTANT SAFETY RECALL RECALL NO. 19E-081

January 2020

Dear Standen's Distributor:

We are writing to inform you that IMT Standen's Limited Partnership (Standen's) is conducting a safety recall of a small population of Taper Trailer Leaf Springs intended for aftermarket installation in dry van, refrigerated or flatbed trailers.

This recall involves Standen's Taper Trailer Part Number 355-00 (alternate TRA-2727) from **Lot Number J977E**.

Parts were shipped to our distributors starting between approximately October 30, 2019 and November 15, 2019.

What is the Problem?

Nonconforming steel supplied by a third-party supplier may have been used in the production of the subject leaf springs. As a consequence, the leaf spring could experience premature failure. If the leaf spring fails, there is a potential for portions of the leaf spring to break off and fall onto the roadway, presenting a road hazard and increasing the risk of a vehicle crash for other road users. If the leaf spring fails, the vehicle operator may notice a reduction in ride quality.

We note that normal wear and tear can, over time, also lead to failure of a leaf spring. We are taking this action because the nonconforming steel may cause a leaf spring to fail much earlier in the product life.

This issue is limited to Standen's Taper Trailer Part Number 355-00 (alternate TRA-2727) with **Lot Number J977E**. Figure 1 below illustrates the Part and Lot Number Identification marks.



Figure 1 Showing Part Number (355-00) and Lot Number (J977E) physically stamped into the ends of each leaf spring. The part may also have a temporary label with Alternate Part Number (TRA-2727).

What Should You Do?

(a) Product Remaining in Your Inventory: If any recalled leaf springs remain in your inventory, you should quarantine them and contact Standen's Quality Assurance Representative for return authorization at Quality@standens.com.

IMPORTANT NOTE: Federal law prohibits the sale of the recalled products.



(b) Products You Sold to Other Resellers: If you sold the recalled products to reselling customers (such as installers and retailers), you **must** do the following: (1) forward a copy of this letter to them within five (5) business days of receipt, **and** (2) provide Standen's Quality Assurance Representative with the contact information for the reselling customers to enable us to provide direct notification to those customers and track the recall's progress. Reselling customers should provide consumer contact information to Standen's Quality Assurance Representative at Quality@standens.com.

(c) Products You Installed or Sold to Consumers: If you sold the recalled product to consumers, you must **immediately** provide Standen's Quality Assurance Representative the contact information for those consumers. Standen's will notify them using the attached letter, which advises consumers of the issue and provides return instructions.

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Please contact Standen's Quality Assurance Representative if you have any questions about this recall.

We apologize for any inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We appreciate your cooperation and prompt attention to this important matter.

Sincerely,

Quality Assurance
IMT Standen's Limited Partnership (Standen's)

Enclosure (Owner Letter)