



December 2019
NHTSA # 19E078

SAFETY RECALL NOTICE

TO: All Dealers

Ioxus, Inc. has decided that a safety defect could potentially exist in certain **uSTART units**. Accordingly, a recall of all existing uSTART units to address this issue was initiated effective **November 15, 2019**.

The uSTART ultracapacitor module electronics can short circuit internally, causing the vehicle's battery to fully discharge into the uSTART module, resulting in smoke or possibly a fire within the battery box.

Owners will be notified by mail about the recall and will be instructed to remove the uSTART and replace it with a conventional G31 lead acid battery.

Please be reminded that it is a violation of Federal law for you to sell or lease a **uSTART** covered by this recall notification. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Ioxus using the following methods;

Ioxus, Inc.
Attn: uSTART Recall
18 Stadium Circle
Oneonta, NY
Toll Free: 1-877-751-4222
E-mail: ustart@ioxus.com

Sincerely,

Ioxus Management