



New Safety Recall Advanced Communication – VB9

FCA US LLC (FCA US) has announced an equipment safety recall on certain Electric Power Steering (EPS) gears intended for use on RAM 1500 Pickup vehicles.

REASON FOR THIS EQUIPMENT SAFETY RECALL

Some EPS gear assemblies may have been built with a contaminated circuit card assembly that may short circuit. A short in the control circuit components may result in an intermittent loss of power steering assist which may cause an inconsistent steering effort, especially during lower speed maneuvers. Inconsistent steering effort can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the EPS gear assembly. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 4th Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC