

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5257  
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 10, 2019

Subject: N192261860 - Safety Recall  
Tonneau Cover Retention

Models: 2019 Chevrolet Silverado 1500 (New Model)  
2020 Chevrolet Silverado 1500  
2019 GMC Sierra 1500 (New Model)  
2020 GMC Sierra 1500

To: All General Motors Dealers

General Motors is releasing Safety Recall N192261860 today. The total number of U.S. vehicles involved is approximately 5,974. Please see the attached bulletin for details.

Soft tri-fold tonneau covers sold as accessories in new or used vehicle inventory that are involved in this recall were placed on stop delivery October 3, 2019. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin in the near future.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 12, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
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