

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5313
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 31, 2020

Subject: N192261860 02 - Safety Recall
Tonneau Cover Retention
Service Procedure Revised

Models: 2019 Chevrolet Silverado 1500 (New Model)
2020 Chevrolet Silverado 1500
2019 GMC Sierra 1500 (New Model)
2020 GMC Sierra 1500

To: All General Motors Dealers

This bulletin has been revised in the service procedure section. Please discard all previous copies of N192261860.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS