



IMPORTANT SAFETY RECALL

Date: October 15, 2019

To: All Contract Manufacturer, LLC d/b/a CM Truck Beds Dealers

Subject: Safety Recall Campaign 19E-063

Involving: 2019 CM Truck Bed 171-ALSK, 171G-ALGS, 173-ALRD and 173G-ALGF aluminum truck beds

Contract Manufacturer, LLC d/b/a CM Truck Beds (CM Truck Beds), has decided that a defect, which relates to motor vehicle safety, exists in the certain 2019 CM Truck Bed 171-ALSK, 171G-ALGS, 173-ALRD and 173G-ALGF aluminum truck beds. The aluminum angle attachment brackets which connect the truck bed to the sub frame are too thin. The defective angle brackets were used with certain 2019 CM Truck Bed 171-ALSK, 171G-ALGS, 173-ALRD and 173G-ALGF aluminum truck beds. If one or several of the brackets fail and goes undetected, the truck bed could shift, tilt or become detached from the sub frame of the truck bed. Should the bed shift, tilt or become detached, it could cause the truck bed to become separated from the vehicle. A failure of the angle brackets could result in accidental damage to include personal injury, death and/or property damage.

Owners will be notified by mail about the recall and will be instructed to contact CM Truck Beds to schedule the required repair. There is no cost to owners for this recall. **Dealer should immediately notify CM Truck Beds of the name and address of each person or entity to whom the Dealer has sold or delivered one of the affected truck beds.**

Important: Some of the involved truck beds may still be in your inventory. Enclosed as Attachment 1 is a listing of the affected truck beds identified by Serial Number that our records indicate were shipped to you. Please verify purchaser information for each truck bed and provide that information to Contract Manufacturer, LLC as soon as possible. The requested information should be directed to Contract Manufacturer, LLC d/b/a CM Truck Beds, ATTN: Recall Office, 103 Titan Road, Kingston, Oklahoma 73439; recall@cmtruckbeds.com. Federal law requires you to complete the recall service on those truck beds still in your inventory before retail delivery.

CONTRACT MANUFACTURER, L.L.C.
103 Titan Road, Kingston, OK 73439
P: 580.564.7537 · F: 580.564.7491
www.cmtruckbeds.com



Repair affected truck beds as they are brought into your dealership. Contact CM Truck Beds warranty department should you have any questions regarding the repair at **580-564-7537** or toll free at **833-268-7825**.

Instructions regarding the repair of the defective angle brackets are outlined in the attached Service Bulletin.

You are being provided with a Repair Confirmation Form, which you are requested to complete for each angle bracket repair you complete. Upon completion of the necessary repair, you are required to return the completed Repair Confirmation Form to Contract Manufacturer, LLC d/b/a CM Truck Beds via facsimile to (580) 564-7491 or via email to recall@cmtruckbeds.com, and upon receipt of the completed Repair Confirmation Form to CM Truck Beds, you will be reimbursed for the repairs performed. CM Truck Beds estimates it will take approximately one (1) hour to complete the necessary repair.

Please be reminded that it is a violation of Federal law for you to sell or lease any of the affected truck beds covered by this notification until this recall has been performed on the affected truck beds. Substantial civil penalties apply to violations of this law.

If you have questions concerning this recall, please contact the CM Truck Beds Warranty department at **1-833-268-7825** or at 580-564-7537.

Your immediate assistance in this important effort is appreciated.

Contract Manufacturer, LLC d/b/a CM Truck Beds

Encl: Attachment 1 – List of Affected Truck Beds Shipped to you
Service Bulletin
Repair Confirmation Form
Sample Owner Notification Letter

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CM TRUCK BEDS

10/15/2019

Safety Recall Campaign 19E-063

RE: Attachment 1 – List of affected truck bed identified by Serial Number that our records indicate were shipped to you.

6/4/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00259110
6/4/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00259111
6/4/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00259113
6/4/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00259115
6/4/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00259116
6/4/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00259118
6/4/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00259119
6/4/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00259120
6/4/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00259121
6/4/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00259117
6/21/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-02845642	MX00260527
6/21/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00260108
6/21/2019	MIKE'S TRUCK SERVICE & SALES	ALRD-03976034SD	MX00260109



103 TITAN ROAD
KINGSTON, OK 73439

PHONE 580.564.7537
FAX 580.564.7494
EMAIL recall@cmtruckbeds.com
WEBSITE www.cmtruckbeds.com



Contact CM Truck Beds recall@cmtruckbeds.com for support or call

Paula McKaughn @ 1-833-268-7825

SERVICE ALERT: Installation of Supplemental Cross Member Brackets

SCOPE:

Truck Bed Models:
ALSK, ALGS, ALRD, ALGF

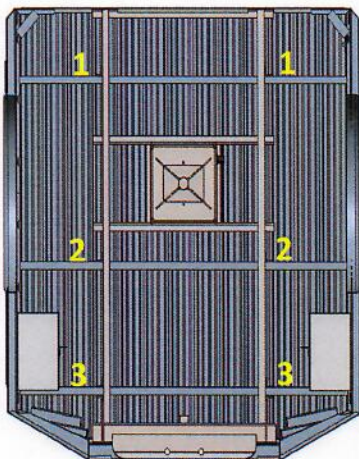
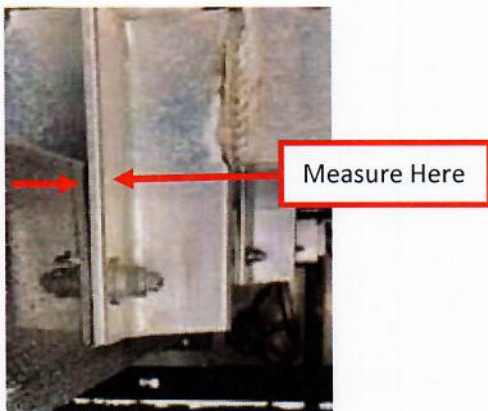
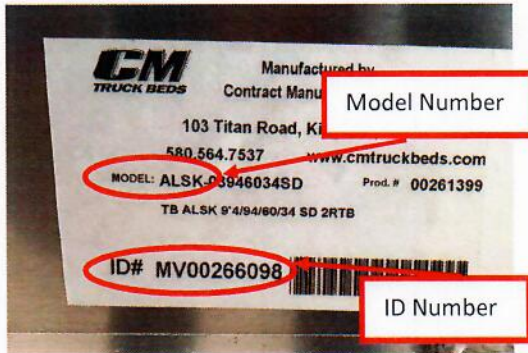
PURPOSE:

To install supplemental support brackets on cross members to runners.

**TOOLS and COMPONENTS
REQUIRED:**

1 ea Retrofit Kit
1 ea Open end 3/4" wrench
1 ea 3/4" socket and wrench
1 ea Clamp
1 ea Drill with 1/2" **short 4"** drill bit
or **step bit**
1 ea Marker

PROCEDURE:



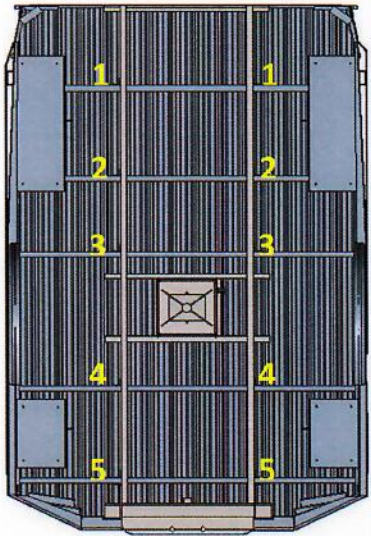
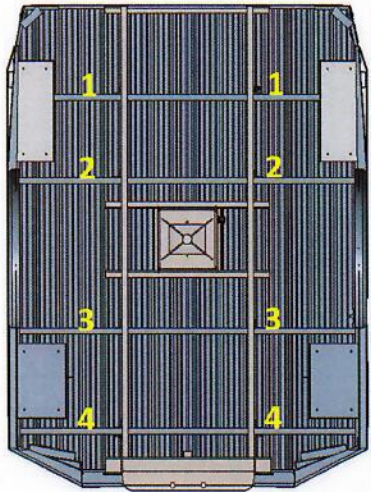
1. Verify the truck bed was manufactured between 5/1/19 through 9/1/19. Compare ID # to the attached reference list provided.

2. Verify the thickness of the installed brackets. If Material is 1/8" follow procedure and install 4 supplemental brackets. If Material is 1/4" no action required.

3. Select bracket locations based on the bed length listed below

7' Bed	
1	3

Brackets must be installed on the First and Third cross member



8' or 9' Bed

1	3
1	4
2	4

Brackets may be installed in any of the following 3 configurations:

First and Third Cross Member

First and Fourth Cross Member

Second and Fourth Cross Member

11' Bed

1	4
1	5
2	4
2	5

Brackets may be installed in any of the following 4 configurations:

First and Fourth Cross Member

First and Fifth Cross Member

Second and Fourth Cross Member

Second and Fifth Cross Member

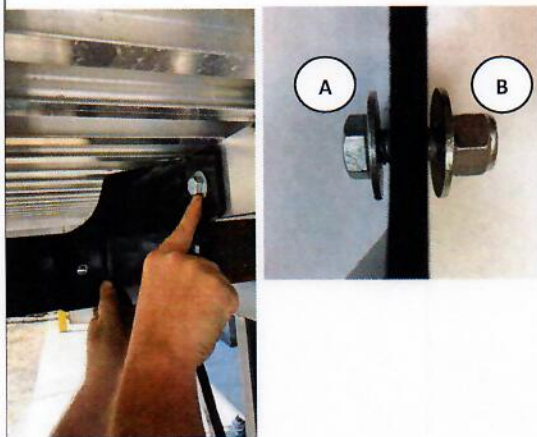
4. Place bracket in position against the flat surface of the cross member and runner.

5. Mark hole location with marker.



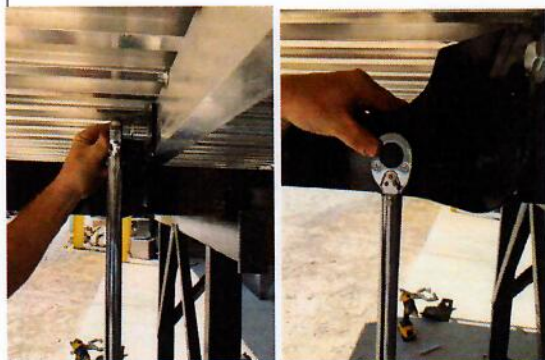
6. Drill 1/2" hole in cross member and runner.

Note: Installed **ALSK-xx84xx42 Beds** may require a right angle drill to complete this step. Contact CM Truck Beds recall@cmtruckbeds.com for support if needed.

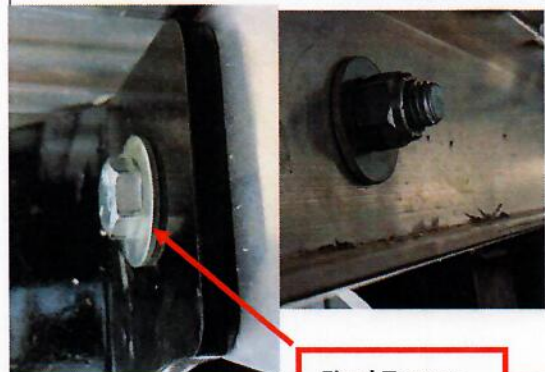


7. Install the two bolts starting with the top bolt through the aluminum crossmember. Place a washer between the head of bolt and bracket and between crossmember and nut then start the locknut. Then repeat the steps for the steel runner bolt.

- 1/2 Bolt with washer
- Washer and Lock nut



8. Using 3/4" wrench and socket, tighten the bolt to **65 ft lbs**. Top bolt first on aluminum cross member and then repeat on the bottom bolt through the steel runner.



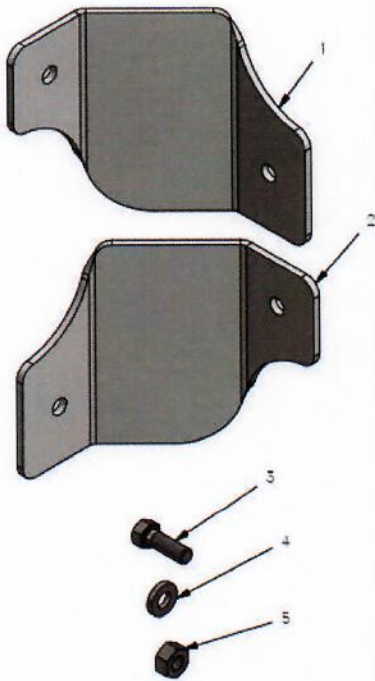
Final Torque

9. After completion of bracket installation process, contact Warranty Department @ recall@cmtruckbeds.com or call 1-833-268-7825



Retrofit Kit

Enclosed Kit Parts



Parts List		
Item	QTY	Description
1	2	CM Passenger Side Bracket
2	2	CM Driver Side Bracket
3	8	Cap Screw Hex ½-13 X 1-1/2- G8 YZ
4	16	½" GR8 Flat Washer YZ
5	8	Hex Center Lock Nut ½ - 13 GR8 YZ



SAFETY RECALL NO. 19E-063

2019 CM Truck Bed 171-ALSK, 171G-ALGS, 173-ALRD and 173G-ALGF
aluminum truck beds.

DEFECTIVE ALUMINIM ATTACHMENT BRACKETS

Upon completion of the necessary angle bracket repair, you must return this form to the address below by faxing to (580) 564-7491, emailing to recall@cmtruckbeds.com or by mail to:

Contract Manufacturer, LLC
ATTN: Recall Office
103 Titan Road
Kingston, OK 73439

Please include the following information:

Model of Truck Bed: _____
Serial Number: _____
Date Repair Completed: _____

Name, address and telephone number of person bringing truck bed in for angle bracket repair:

Name: _____
Address: _____
City: _____
State and Zip Code: _____
Telephone Number: _____

Name, address and telephone number of new owner of truck bed (if known):

Name: _____
Address: _____
City: _____
State and Zip Code: _____
Telephone Number: _____

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