



7/23/19

RollTek and 4Front customers:

IMMI has decided to voluntarily recall approximately 350 Inflatable Head Curtains (IHC) and Officer Knee Airbags (KAB) due to a possible defect that would not allow the airbag to properly inflate or to retain adequate pressure.

Included with this communication is a list of all serial numbers and associated part numbers for suspect assemblies. This list goes back to mid-April, and captures all product built with the suspect component.

Within 48 hours, IMMI will reach out to each of you to provide the short term and long term corrective actions. In the interim, please put all inventory on hold both raw inventory and those units already installed in vehicles. Please provide IMMI with the quantity you have in inventory, how many trucks you have ready to ship, and what the remaining ship schedule looks like for July based on the attached list of suspect components.

# WORK INSTRUCTIONS

## Knee Airbag (KAB) Inflatable Head Curtain (IHC)

### NOTICE

- These work instructions are **ONLY** applicable to suspect airbag units being recalled on IMMI Recall Dated 07/25/2019.
- **Following these instructions will safely disable the suspect airbag until replacement parts are available.**

### PLEASE READ ENTIRE GUIDE BEFORE BEGINNING WORK

1. **DISCONNECT POWER TO VEHICLE;** either by placing Battery Disconnect Switch in off position or by disconnecting the vehicle battery.

2. Locate the serial number on the product.

This may involve removing the unit from the truck to see the serial number label.

***Before proceeding to step 3, verify airbag serial number is officially being recalled.***

3. Unplug the airbag unit from the vehicle wiring harness.
4. Cut airbag side of wires 3" from the airbag unit.
5. Strip wire insulation 1/2" on each wire.
6. Twist the wires together by using supplied wire nut.
7. Apply AIRBAG INOPERABLE label to the unit visible to the occupant, making sure to cover up the existing SRS label.
8. Install provided terminating resistor into the vehicle wiring harness.
9. Power up the vehicle and verify the fault light self-extinguishes after 5 seconds.
10. For questions or more information, contact:  
IMMI Technical Support at 317-867-8391 or 317-867-8323

