

Debbie Kauffman

From: Debbie Kauffman
Sent: Tuesday, August 06, 2019 3:27 PM
To: Jaime Hizynski
Cc: Jeff Schlegel; Adria Dorris; Robin Conway; Cathy Sutton
Subject: Orbital/You Turn Rotating Pin Box Wedge Safety Recall - 2nd recall
Attachments: Keystone Auto.xlsx; Keystone Auto Notification.pdf

Jaime,

MORryde is issuing a safety recall for the Wedge kit for Orbital Rotating Pin Box / You Turn Rotating Pin Box. We've found that there's the potential of an incorrect bolt length being shipped with the wedge kit. The bolts are used to hold the wedge to the rotating pin box and may be the incorrect length. If the rotating pin box is unlocked and allowed to rotate and the wedge is installed with improper length bolts, the wedge may become disconnected from the pin box. This would allow the rotating pin box to pivot in two places which could allow the trailer to come in contact with the truck or cause personal and/or property damage. The production dates affected by this recall are 4/30/2018 – 7/16/2019 and the purchase orders that affect you are attached.

Please let me know if any of the inventory is still at your warehouse or if it's been sold to a dealer. If sold to a dealer, please provide the dealer information so we can get the retail information to send out the safety recall notice. If inventory is still at your warehouse, we'll issue an RGA to bring back the recalled part for inspection, fix if needed and return back to you. Thank you so much for your assistance in this matter. We're submitting recall instructions to NHTSA and once approved, we'll forward them on.

MORryde Part Numbers –

RTPB77-004
RTPB77-005
RTPB77-006
RTPB77-007
RTPB77-008
RTPB77-009
RTPB77-010
RTPB77-011
RTPB77-012
RPTB77-013
RTPB77-015
RTPB77-016

Thank you,

Debbie Kauffman

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