

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5035  
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 3, 2019

Subject: N192217500 – Equipment Safety Recall  
Tonneau Cover Retention

Models: 2019 Chevrolet Silverado 1500 LD Series (including New Model)  
2019 GMC Sierra 1500 LD Series (including New Model)

To: All General Motors Dealers

General Motors is releasing Equipment Safety Recall N192217500 today. The total number of U.S. vehicles involved is approximately 6,191. Please see the attached bulletin for details.

Dealers were notified of this stop part install/sell/delivery order for the hard tri-fold tonneau cover on April 16, 2019. This bulletin contains the remedy for 1500 series LD trucks. Dealers will be advised when the remedy for 2500/3500 HD trucks is available. Until the remaining vehicles are eligible for the hard tri-fold tonneau cover improved attachment repair, the IVH screen in GWM will display “N/A” under Release Date and “Incomplete – Remedy not available” under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs for those vehicles.

**Customer Letter Mailing**

The customer letter mailing will begin in the near future.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated May 3, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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