

**Sent:** Thursday, August 13, 2020 10:33 PM

**To:**

**Subject:** IMPORTANT SAFETY MESSAGE

Please promptly review the attached, important safety message from Carrier Transicold.



**IMPORTANT SAFETY MESSAGE**



August 13, 2020

**REMINDER - IMMEDIATE ACTION REQUIRED:** *ComfortPro* Standalone Auxiliary Power Units Models 210STA and PC6112

Dear Dealer:

This is a safety recall notice under the National Traffic and Motor Vehicle Safety Act. Failure to perform the inspection and installation work described in this letter could result in personal injury.

As you may recall, in March and May, 2019, Carrier Transicold notified you that it had determined that defects that relate to motor vehicle safety exist in *ComfortPro* branded standalone auxiliary power unit (APU) models 210STA and PC6112. The defects resulted from the use of a second power supply harness option that is not protected by a ground fault circuit interrupter (“GFCI”) connector or an arc fault circuit interrupter (“AFCI”). The affected models were manufactured between June 2012 and March 2019 in the following serial number ranges (together, the “affected APUs”).

Model	PC6112		210STA
Manufacturing Location	Kitchener, ON	Athens, GA	Athens, GA
Starting Serial Number	ETD22204662	SVV91533928	TVB91554548
Ending Serial Number	ETD22228719	TVA91551985	TVL91591079

According to Carrier Transicold’s records, affected APUs were sold through your dealership. A list of the affected APUs that Carrier Transicold has on record as being sold through your dealership is attached to assist you in locating those affected APUs.

As previously indicated, the affected APUs make use of a second power supply harness that is not protected by a GFCI or AFCI. Without the use of a GFCI, there is a potential for an electrical short to occur, which could put an individual operator/technician at risk of electric shock. For this risk to be observed, the affected APUs’ second power supply harness would need to be compromised or damaged during use and then the individual would need to touch or otherwise come into contact with the damaged harness.

In addition, because the affected APUs’ second power supply harness is not protected by an AFCI, if water enters, resulting in severe corrosion where the harness’s connector plugs into the inlet that is connected to the truck’s engine, under certain conditions electrical arcing leading to a fire can occur.

Carrier Transicold developed a combination GFCI and AFCI receptacle kit to address both of these risks and asks that you contact all end user customers to whom your dealership sold affected APUs and arrange to inspect those affected APUs and at the end-user customer's option, either (1.) add a combination GFCI and AFCI receptacle to the second power supply harness, or (2.) completely remove the second power supply harness option from the affected APU. A service bulletin (SER-APU19-013) and technical instruction (98-50402-00) dated June 11, 2019 containing the information and instructions you will need to order quantities of the GFCI and AFCI receptacle kits to complete the inspections and installations or removals are available on TransCentral. All parts and labor costs associated with this inspection and installation or removal will be reimbursed by Carrier Transicold through Carrier Transicold's standard warranty claim process. The warranty claim details, including the proper reserve number, are included in the service bulletin.

For affected APUs currently in your inventory, the inspection and GFCI and AFCI receptacle installation or second power supply harness option removal must be done on all new installations before you deliver any of these affected APUs to the customer. Please note that it is a violation of federal law to deliver any new or used unit covered by this notification under sale or lease until the defect is remedied.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

Affected APUs you have already delivered to customers must be inspected and have the GFCI and AFCI receptacle installed or second power supply harness option removed as soon as possible. Carrier Transicold is also sending a reminder of this required inspection and field action to customers.

Should you have any questions regarding this notification, please do not hesitate to contact your regional sales or service contacts, or Carrier Transicold at 800-448-1661.

Regards,

Carrier Transicold Service Engineering

(1) Attachment

**List of Customers with Affected APUs indicating those that have not yet been Addressed in the Field**