OMB Control No.: 2127-0004

Part 573 Safety Recall Report

19V-919

Manufacturer Name: Forest River, Inc.
Submission Date: DEC 23, 2019
NHTSA Recall No.: 19V-919
Manufacturer Recall No.: 51-1121



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 9

Address: 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2016-2018 Forest River Inc. REV & ORION

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : Power Train : NR

Descriptive Information: Per FCA: Recall 19V818 - Some 2015-2018 MY Ram ProMaster vehicles equipped

with 3.0L Diesel or 3.6L gasoline engines equipped with air conditioning ("A/C") may have been built with a cooling fan which may be susceptible to seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as the seizure and a cooling fan which may be such as

fan circuit protection design that may not be sufficient to protect the fan from overheating during a cooling fan seize condition in high speed mode, which could lead

to electrical overloading of the fan motor potentially resulting in thermal degradation. The suspect period began on April 30, 2015, the manufacturing date related to the cooling fans for which warranty claims began to increase for seized or rattling fan motors, and concluded on November 1, 2017, when Ram ProMaster cooling fan warranty claims sharply declined. Warranty claim records and cooling fan manufacturing records were used to identify the suspect population. Similar Ram ProMaster vehicles not included in this recall were manufactured before or after the

suspect period, or were not equipped with the suspect cooling fan and circuit

protection design. RVC24TB – 2 RVC24RB – 5

Orion ORP24RB – 2

Production Dates: APR 30, 2015 - NOV 01, 2017

VIN Range 1: Begin: NR End: NR

☐ Not sequential

Description of Defect:

Description of the Defect: A cooling fan stall / seizure event could lead to electrical overloading of the fan

motor potentially resulting in the thermal degradation of the brush housing,

which may lead to a vehicle fire.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A vehicle fire may increase the risk of injury to occupants and persons outside

of the vehicle, as well as property damage.

Description of the Cause: Not Reported

Identification of Any Warning In some circumstances, the Check Engine and/or the Engine Temperature

that can Occur: Malfunction Indicator Lights may illuminate

Supplier Identification:

Component Manufacturer

Name: FCA US LLC

Address: PO BOX 218008

Auburn Hills MICHIGAN 48321

Country: United States

Chronology:

On 12/18/2019 Forest River's Office of Corporate Compliance received an interim notification from FCA. Per Chrysler (FCA US LLC) is recalling certain 2015-2018 Ram ProMaster vehicles equipped with 3.0L diesel or 3.6L gasoline engines and air conditioning (A/C). The engine cooling fan may seize which can cause the cooling fan motor to overheat.

Production Dates specified by FCA as April 30, 2015 - November 1, 2017

On 12/23/2019 Forest River filed a pass thru recall

Description of Remedy:

Description of Remedy Program: The remedy for this recall is still under development. FCA US LLC issued

owners an interim notification on December 10, 2019. Owners will receive a second notice when the remedy becomes available. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this

recall is VB2.

How Remedy Component Differs Not reported

from Recalled Component:

Identify How/When Recall Condition Not reported

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: FEB 01, 2020 - FEB 01, 2020 Planned Owner Notification Date: FEB 01, 2020 - FEB 01, 2020

^{*} NR - Not Reported