

# Part 573 Safety Recall Report

# 19V-919

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** AUG 20, 2020

**NHTSA Recall No. :** 19V-919

**Manufacturer Recall No. :** 51-1121



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 11

**Estimated percentage with defect :** 100 %

## Vehicle Information :

Vehicle 1 : 2016-2018 Forest River Inc. REV RVC24TB, RVC24RB, RVC24CB & ORION ORP24RB  
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
Body Style : OTHER  
Power Train : NR

**Descriptive Information :** Per FCA: Recall 19V818 - Some 2015-2018 MY Ram ProMaster vehicles equipped with 3.0L Diesel or 3.6L gasoline engines equipped with air conditioning ("A/C") may have been built with a cooling fan which may be susceptible to seizure and a cooling fan circuit protection design that may not be sufficient to protect the fan from overheating during a cooling fan seize condition in high speed mode, which could lead to electrical overloading of the fan motor potentially resulting in thermal degradation. The suspect period began on April 30, 2015, the manufacturing date related to the cooling fans for which warranty claims began to increase for seized or rattling fan motors, and concluded on November 1, 2017, when Ram ProMaster cooling fan warranty claims sharply declined. Warranty claim records and cooling fan manufacturing records were used to identify the suspect population. Similar Ram ProMaster vehicles not included in this recall were manufactured before or after the suspect period, or were not equipped with the suspect cooling fan and circuit protection design.

RVC24TB - 2  
RVC24RB - 5  
Orion  
ORP24RB - 2

On 8/20/2020 amending vehicle population and added one additional sub model to REV vehicles.

REV  
RVC24TB - 2  
RVC24RB - 5  
RVC24CB - 1

Orion  
ORP24RB - 2 3

Production Dates : APR 30, 2015 - NOV 01, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

**Description of the Defect :** A cooling fan stall / seizure event could lead to electrical overloading of the fan motor potentially resulting in the thermal degradation of the brush housing, which may lead to a vehicle fire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A vehicle fire may increase the risk of injury to occupants and persons outside of the vehicle, as well as property damage.

Description of the Cause : Not Reported

Identification of Any Warning that can Occur : In some circumstances, the Check Engine and/or the Engine Temperature Malfunction Indicator Lights may illuminate

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : FCA US LLC

Address : PO BOX 218008  
Auburn Hills MICHIGAN 48321

Country : United States

## Chronology :

On 12/18/2019 Forest River's Office of Corporate Compliance received an interim notification from FCA. Per Chrysler (FCA US LLC) is recalling certain 2015-2018 Ram ProMaster vehicles equipped with 3.0L diesel or 3.6L gasoline engines and air conditioning (A/C). The engine cooling fan may seize which can cause the cooling fan motor to overheat.

Production Dates specified by FCA as April 30, 2015 – November 1, 2017

On 12/23/2019 Forest River filed a pass thru recall

On 8/20/2020 Forest River received final notice of recall with remedy. Amended US vehicles only bring the affected population to 11, original was 9. Final Notice Letters will be mailed to all current owners with instructions on how to have the remedy performed.

## Description of Remedy :

**Description of Remedy Program :** The remedy for this recall is still under development. FCA US LLC issued owners an interim notification on December 10, 2019. Owners will receive a second notice when the remedy becomes available. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is VB2.

On 8/20/2020 adding remedy from FCA

FCA US will repair your vehicle [2] free of charge (parts and labor). To do this, your dealer will replace the engine cooling fan module. The estimated repair time is two hours. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership. TO SCHEDULE YOUR FREE REPAIR, CALL YOUR FCA BUSINESSLINK DEALER TODAY  
CALIFORNIA RESIDENTS

The State of California requires the completion of emission recall repairs prior to vehicle registration renewal. Your dealer will provide you with a Vehicle Emission Recall Proof of Correction Form after the Emission Recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the Emission Recall has been performed. In order to ensure your full protection under the emissions warranty provisions, it is recommended that you have your (vehicle or engine) serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your (vehicle or engine).

**How Remedy Component Differs from Recalled Component :** Not reported

**Identify How/When Recall Condition was Corrected in Production :** Not reported

## Recall Schedule :

**Description of Recall Schedule :** Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

**Planned Dealer Notification Date :** SEP 29, 2020 - SEP 29, 2020

**Planned Owner Notification Date :** SEP 29, 2020 - SEP 29, 2020

\* NR - Not Reported