

Part 573 Safety Recall Report

19V-910

Manufacturer Name : Subaru of America, Inc.

Submission Date : DEC 19, 2019

NHTSA Recall No. : 19V-910

Manufacturer Recall No. : WUX-09



Manufacturer Information :

Manufacturer Name : Subaru of America, Inc.

Address : One Subaru Drive

Camden NJ 08103

Company phone : 844-373-6614

Population :

Number of potentially involved : 46

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Subaru Outback

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : -Description of the issue: An incorrect airbag control module may have been installed as a replacement part in certain vehicles.

-The basis for how the recall population was determined: Potentially affected vehicles were identified by tracing the VIN using the order history in the dealer parts ordering system.

-How the recalled products differ from products that were not included in the recall: Vehicles that did not have an incorrect replacement airbag control module installed are not affected.

The recall population includes certain 2016-2017 model year Outback vehicles. The number of potentially affected Outback vehicles is 46.

Production Dates : AUG 29, 2015 - JUN 28, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : An incorrect airbag control module may have been installed as a replacement part in certain vehicles. An incorrect combination of airbag control module and passenger airbag module may adversely affect the deployment characteristics in the event of a crash necessitating passenger airbag deployment.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event of a crash, the passenger frontal airbag may not have the

Description of the Safety Risk : designed deployment characteristics, increasing the risk of injury to an occupant in the front passenger seating position.

Description of the Cause : The replacement airbag control module was improperly superseded in the dealer part ordering system.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

March 25, 2019 - The replacement airbag control module was improperly superseded in the dealer part ordering system.

August 31, 2019 – Subaru found that an incorrect airbag control module had been shipped to a dealer.

September 10, 2019 – Subaru confirmed that the replacement airbag control module part number had been improperly superseded in the dealer part ordering system. Subaru corrected the part supersession in the system.

December 12, 2019 – Subaru identified the vehicles that have an incorrect combination of airbag control module and passenger airbag and decided to conduct a voluntary safety recall. Subaru is unaware of any field incidents attributable to this issue.

Description of Remedy :

Description of Remedy Program : For all potentially affected vehicles, Subaru dealers will replace the passenger airbag module at no cost.

How Remedy Component Differs from Recalled Component : By installing the remedy part, the combination of passenger airbag module and airbag control module will be corrected.

Name: AIR B MOD ASSY P
Description: Passenger Airbag Module
Part Number: 98271AL00C

Identify How/When Recall Condition was Corrected in Production : The incorrect supersession in the dealer part ordering system was corrected on September 10, 2019.

Recall Schedule :

Description of Recall Schedule : Owner notification will occur within 60 days. Dealer notification is scheduled to begin on or about December 20, 2019.
Planned Dealer Notification Date : DEC 20, 2019 - DEC 20, 2019
Planned Owner Notification Date : FEB 14, 2020 - FEB 14, 2020

* NR - Not Reported