

Part 573 Safety Recall Report**19V-873****Manufacturer Name :** Jayco, Inc.**Submission Date :** DEC 10, 2019**NHTSA Recall No. :** 19V-873**Manufacturer Recall No. :** 9901503**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 51

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2020 Travel Trailer 24MBH White Hawk(144)

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information :

K1440256-0281 2019 White Hawk 24MBH

L1440051-0062 2020 White Hawk 24MBH

L1440063-0080

Production Dates : MAR 13, 2019 - MAY 14, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Rear emergency escape window can not open fully due to placement of exterior ladder. Non Compliance to NFPA 1192 6.2 Means of escape.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In case of emergency, occupants could not exit unit, creates increased risk of injury / death.

Description of the Cause : Incorrect installation during production.

Identification of Any Warning NR
that can Occur :

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

12-2-19 Dealer reported to Service Group that the rear emergency escape window in a 24MBH White Hawk could not open fully due to ladder installation. Operations notified and research began immediately, search for same incident noted two additional 24MBH White Hawk travel trailers reporting the same issue. WIRC reviewed details of Incident and escalate to CPAC team for further research and review - escalated recommendation for Recall to SSC 12-5-2019 SSC committee reviewed details of Incident and agreed that a Safety /Non Compliance Recall was required.

Description of Remedy :

Description of Remedy Program : Jayco Dealer will remove the existing ladder and reinstall according to specifications to prevent interference with the emergency escape safety window

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : Week of 12-06-19 Operations put measures in place on line as well as PDI on site, to avoid repeat of Incident.

Recall Schedule :

Description of Recall Schedule : Jayco will release upon receipt of recall # and parts are available for the field remedy.

Planned Dealer Notification Date : DEC 20, 2019 - DEC 20, 2019

Planned Owner Notification Date : DEC 20, 2019 - DEC 20, 2019

* NR - Not Reported