

# Part 573 Safety Recall Report

# 19V-868

**Manufacturer Name :** Mercedes-Benz USA, LLC.**Submission Date :** APR 10, 2020**NHTSA Recall No. :** 19V-868**Manufacturer Recall No. :** 2020030001/2**Manufacturer Information :**

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : 13470 International Parkway  
Jacksonville FL 32218

Company phone : 1-877-496-3691

**Population :**

Number of potentially involved : 99

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2019 Mercedes-Benz E53 AMG 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 213.061 ZF6B 53 Vehicles

The recall population was determined through production records.

Vehicles outside of the recall population are equipped with airbags and software that meets current production specifications.

Production Dates : JUN 20, 2018 - FEB 05, 2019

VIN Range 1 : Begin : WDDZF6BB0KA571790 End : WDDZF6BBXKA587186  Not sequential

Vehicle 2 : 2019-2019 Mercedes-Benz E63 AMG 4MATIC Wagon

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 213.089 ZF8K 41 Vehicles

The recall population was determined through production records.

Vehicles outside of the recall population are equipped with airbags and software that meets current production specifications.

Production Dates : JUN 20, 2018 - FEB 05, 2019

VIN Range 1 : Begin : WDDZF8KB0KA512394 End : WDDZF8KBXKA585241  Not sequential

Vehicle 3 : 2019-2019 Mercedes-Benz E63S AMG 4MATIC Wagon

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 213,289 ZH8K 5 Vehicles

The recall population was determined through production records.

Vehicles outside of the recall population are equipped with airbags and software that meets current production specifications.

Production Dates : JUN 20, 2018 - FEB 05, 2019

VIN Range 1 : Begin : WDDZH8KB2KA505277 End : WDDZH8KB9KA584883  Not sequential

## Description of Defect :

Description of the Defect : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that certain early production Model Year ("MY") 2019 E-Class AMG vehicles (213 platform) might be equipped with driver airbags and software that do not meet current production specifications.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If an incorrect driver airbag is installed and the vehicle is involved in a crash necessitating the activation of the driver airbag, the restraint systems might not function as expected, increasing the risk of injury for the driver

Description of the Cause : The subject vehicles were early production vehicles equipped with an earlier version of the airbag hardware and software. The vehicles were to be updated prior to being released from the Vehicle Processing Center. The vehicles were released without the updated hardware and software

Identification of Any Warning that can Occur : The customer will not receive an advance warning due to the nature of the failure mechanism.

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

MBAG began the development of US and Canadian airbag modules for the new model year E-Class AMG (platform 213) with a new steering wheel in September, 2018. As is customary, early production vehicles were released with the expectation that certification validation would occur and apply to the vehicles or that the vehicles would be updated with new airbag hardware and software.

During a routine plant audit, it was determined that certain early production vehicles were released from the Vehicle Processing Center without receiving the updated certified airbag hardware and software. The affected vehicle population was identified and a decision was made to conduct a safety recall on November 29, 2019.

**Description of Remedy :**

**Description of Remedy Program :** As a precautionary measure, an authorized Mercedes-Benz dealer will check the driver airbag module and software on the affected vehicles, and replace the airbag and update the software, if necessary.

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty .

**How Remedy Component Differs from Recalled Component :** The remedy component and Software are certified for this model.

PartNo A0008605004 – Driver Airbag

Software Number  
A2139030003

**Identify How/When Recall Condition was Corrected in Production :** The installation of US and Canada specific airbag modules ensures that this issue can no longer occur from Feb 06, 2019 onwards.

**Recall Schedule :**

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign on December 13, 2019. Owners will be notified of the voluntary recall campaign via interim letter on January 24, 2020. A copy of all communications will be provided when available.

Planned Dealer Notification Date : DEC 13, 2019 - NR

Planned Owner Notification Date : JAN 24, 2020 - NR

\* NR - Not Reported