

# Part 573 Safety Recall Report

# 19V-858

**Manufacturer Name :** Piaggio Group Americas. Inc.**Submission Date :** DEC 13, 2019**NHTSA Recall No. :** 19V-858**Manufacturer Recall No. :** PGJZZQ1905**Manufacturer Information :****Manufacturer Name :** Piaggio Group Americas. Inc.**Address :** 257 Park Avenue South  
4th Floor New York NY 10010**Company phone :** 645-0030**Population :****Number of potentially involved :** 399**Estimated percentage with defect :** 2 %**Vehicle Information :****Vehicle 1 :** 2020-2020 Moto Guzzi V 85 TT**Vehicle Type :** MOTORCYCLES**Body Style :** OTHER**Power Train :** GAS

**Descriptive Information :** The recall population is the whole world wide production of this vehicle model since the start of production in February 2019 until November 2019. the recalled components (P/N AP8120573) were changed to a different part (P/N AP8152409) that does not deform during assembly.

**Production Dates :** MAY 07, 2019 - OCT 11, 2019**VIN Range 1 : Begin :** ZGUKWU00XLM000001 **End :** ZGUKWU008LM000496 ☒ Not sequential**Description of Defect :**

**Description of the Defect :** The retaining clip that keeps the footrests of the motorcycle in position may break. Consequently the pin may slip off, forced by vehicle vibrations, and the complete footrest can come off the vehicle.

**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** Footrests may be lost while running.

**Description of the Cause :** The retaining ring keeping the footrest in position may break due to the deformation of the retaining clip during incorrect assembly operation.

**Identification of Any Warning that can Occur :** Unstable position of the footrest. Noise may be heard coming from loosened parts.

**Supplier Identification :**

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

In September of 2019 the Piaggio After-sales Department began to report about warranties related to retaining rings broken and lost. In several cases the pin slipped off and the footrest was lost. The Piaggio Engineering Department found that the assembly method of the retaining ring (P/N AP8120573) may cause deformation of the component or incorrect positioning on the final product.

We will send the list of claims in a separate document.

**Description of Remedy :**

Description of Remedy Program :	Safety Recall Campaign: Customer brings the motorcycle to the dealer, who is requested to check the retaining rings on all four footrests supplied by Piaggio. If one of the four clips is found to be defective Piaggio will replace all four circlips for the customer free of charge.
How Remedy Component Differs from Recalled Component :	The remedy component P/N AP8152409 (DIN 471) has a different shape compared to the previous retaining ring P/N AP8120573 (DIN 6799) that is easier to install.
Identify How/When Recall Condition was Corrected in Production :	the production has completed in November 2019 and there will not be December production. Starting from January 1, 2020 the new vehicles will be assembled with retaining rings P/N AP8152409.

**Recall Schedule :**

Description of Recall Schedule :	We will send the letters between 12/26/2019 and 01/31/2020 as the recall parts arrive from the factory.
Planned Dealer Notification Date :	DEC 18, 2019 - DEC 18, 2019
Planned Owner Notification Date :	DEC 26, 2019 - DEC 26, 2019

\* NR - Not Reported