

# Part 573 Safety Recall Report

# 19V-846

**Manufacturer Name :** Entegra Coach

**Submission Date :** NOV 25, 2019

**NHTSA Recall No. :** 19V-846

**Manufacturer Recall No. :** 9903502



## Manufacturer Information :

Manufacturer Name : Entegra Coach

Address : 903 South Main Street

P.O. Box 460 Middlebury IN 46540

Company phone : 1-800-945-4787

## Population :

Number of potentially involved : 447

Estimated percentage with defect : 100 %

## Vehicle Information :

Vehicle 1 : 2018-2020 Class C motorhome Qwest

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Production records of all motorhomes produced with L&W hanger for LP tank  
 2018 Qwest J1CK8051-8071 CL8051-8082  
 2019 Qwest K1ZA8051-8109 ZK8051-8105 ZL8051-8236  
 2020 Qwest L1ZA8051-8062 ZK8051-8082 ZL8051-8143  
 ZR8051 ZT8051

Production Dates : SEP 19, 2017 - OCT 25, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

## Description of Defect :

Description of the Defect : Incorrect installation of LP tank hangers (wrong size) and poor welds by supplier - tank may dislodge and fall - Non compliance to NFPA 1192 5.2.4.1  
 Securing of propane containers :containers shall be secured in place so they do not become dislodged when a load equal to eight times the container filled weight is applied to the filled containers center of gravity in any direction.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Dislodged LP tank while motorhome in transit may cause increase risk of crash and a fire hazard..

Description of the Cause : Supplier's insufficient welding and using 1 1/2"x1 1/2" angle instead of 2"x2" as called out on Jayco Engineering print on file with the supplier.

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : L&amp;W

Address : 107 Industrial Parkway  
Middlebury INDIANA 46540

Country : United States

**Chronology :**

11-13-19 Incident reported by Service Group that the propane tank fell off a 2018 Qwest motorhome (J1CL8063) while in transit. Unit brought back to Jayco Factory Service for inspection. - Motorized Engineering contacted supplier of the hanger to concerning root cause - Discovered that supplier had not built the hangers per specification on file and poor welds were a contributing factor to the failure. 11-18 Incident reviewed and elevated to CPAC 11-2019 CPAC reviewed details and recommended Recall to Safety Committee 11-22-19 Safety Committee agreed a safety recall was required.

**Description of Remedy :**

Description of Remedy Program : Installation of a support bracket on each side of the propane tank

How Remedy Component Differs NR  
from Recalled Component :

Identify How/When Recall Condition was Corrected in Production : Engineering designed and tested a repair bracket and initial repair procedure. - Also modified the design to replace the splice angle with a formed piece of aluminum to prevent - Solution was tested and passed with excellent margins.

**Recall Schedule :**

Description of Recall Schedule : Will release recall notification to current owners upon receipt of recall number and parts delivery

Planned Dealer Notification Date : DEC 09, 2019 - DEC 09, 2019

Planned Owner Notification Date : DEC 09, 2019 - DEC 09, 2019

\* NR - Not Reported