

Part 573 Safety Recall Report

19V-815

Manufacturer Name : Triumph Motorcycles America, LTD

Submission Date : NOV 15, 2019

NHTSA Recall No. : 19V-815

Manufacturer Recall No. : SRAN567



Manufacturer Information :

Manufacturer Name : Triumph Motorcycles America, LTD

Address : 100 Hartsfield Centre Parkway

Suite 200 Atlanta GA 30354

Company phone : 678-854-2010

Population :

Number of potentially involved : 466

Estimated percentage with defect : 2 %

Vehicle Information :

Vehicle 1 : 2019-2019 Triumph Speed Triple RS

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was based upon a review of factory records.

Production Dates : APR 04, 2018 - MAR 28, 2019

VIN Range 1 : Begin : SMTN53P48KJ898315 **End :** SMTN53P43KJ955116 Not sequential

Description of Defect :

Description of the Defect : The Quickshifter Assembly, TSA body may come into contact with the gear change Linkage Clamp Assembly, potentially impeding a smooth "assisted" gear change resulting in a missed gear or false neutral. If this condition occurs, it may lead to a loss of acceleration.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A loss of acceleration without warning may lead to an increased risk of a crash.

Description of the Cause : There is insufficient clearance between the Quickshifter Assembly, TSA (Triumph part no: T2089720) and the Linkage Clamp Assembly (T2085085).

Identification of Any Warning that can Occur : The rider may notice occasional missed gears.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

April 19: Quality Dept. receives feedback from Warranty Dept. regarding reported cases of contact between the Triumph Shift Assist assembly and the gear linkage clamp, Quality Dept. commence investigation.

August 2019: First production bike built with additional clearance between Triumph Shift Assist assembly and gear linkage clamp.

11th November 2019: Triumph's Warranty Dept. briefed Triumph Recall Committee on reports of poor gear selection relating to Triumph Shift Assist. Based on the information presented, the Recall Committee made a safety defect determination. There are no reports of accidents, injuries or fatalities related to this condition.

Description of Remedy :

Description of Remedy Program : Owners will be instructed to bring their motorcycles to a Triumph dealer to have the Linkage Clamp Assembly replaced free of charge (parts and labour). Triumph Safety Recall Action Notice 567 refers.

Pursuant to 49 CFR §577.11(e), Triumph requests that it be exempt from providing notification of a reimbursement plan. Any pre-notification product failure would have been addressed under the manufacturer's limited warranty. Accordingly, no person would be eligible for reimbursement pursuant to §573.13.

How Remedy Component Differs from Recalled Component : The remedy component includes an area of removed material and is a distinguishing feature compared to the recalled component. The remedy involves removing the recalled component (T2085085) and replacing with the remedy component (T2085100).

Identify How/When Recall Condition was Corrected in Production : Triumph corrected the condition in production from VIN 970407.

Recall Schedule :

Description of Recall Schedule : The planned notification dates are an estimate and may be revised.
Planned Dealer Notification Date : NOV 26, 2019 - NOV 26, 2019
Planned Owner Notification Date : NOV 28, 2019 - NOV 28, 2019

* NR - Not Reported