

# Part 573 Safety Recall Report

# 19V-813

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** AUG 20, 2020**NHTSA Recall No. :** 19V-813**Manufacturer Recall No. :** V62**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 528,594

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2011-2013 Dodge Durango

Vehicle Type :

Body Style : SUV

Power Train : NR

**Descriptive Information :** Some 2011 through 2013 MY Dodge Durango vehicles that are included in the NHTSA Recalls 14V-530 and 15V-115 vehicle population may have had a fuel pump relay installed as a recall remedy that is susceptible to silicon contamination of the relay contacts that can cause the relay to fail.

The vehicle population was determined to be all vehicles that are included for NHTSA Recalls 14V-530 and 15V-115, including all remedied and unremedied vehicles.

Similar vehicles not included in this recall were not included in recalls 14V-530 or 15V-115.

The total affected vehicles for this model is 147,846.

Production Dates : AUG 23, 2010 - AUG 19, 2013

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2011-2013 Jeep Grand Cherokee

Vehicle Type :

Body Style : SUV

Power Train : NR

**Descriptive Information :** Some 2011 through 2013 MY Jeep Grand Cherokee vehicles that are included in the NHTSA Recalls 14V-530 and 15V-115 vehicle population may have had a fuel pump relay installed as a recall remedy that is susceptible to silicon contamination of the relay contacts that can cause the relay to fail.

The vehicle population was determined to be all vehicles that are included for NHTSA Recalls 14V-530 and 15V-115, including all remedied and unremedied vehicles.

Similar vehicles not included in this recall were not included in recalls 14V-530 or 15V-115.

The total affected vehicles for this model is 380,748.

**Production Dates :** FEB 24, 2010 - JAN 19, 2013

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** A fuel pump relay failure can result in a stall condition if the vehicle is running or a no-start condition if not running.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** A vehicle stall while driving can cause a vehicle crash without prior warning.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** Some vehicles may experience an extended engine crank time or require multiple start attempts prior to experiencing an engine stall event while driving.

## Involved Components :

**Component Name 1 :** NR

**Component Description :** NR

**Component Part Number :** NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

Please see attached supplemental information titled "FCA US LLC Chronology - V62 2011-2013 Dodge Durango and Jeep Grand Cherokee Fuel Pump Relay 11142019.pdf".

**Description of Remedy :**

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on affected vehicles to replace the affected fuel pump relay and related wire harness. For vehicles that have not been serviced for recall P54 or R09, a new externally mounted relay and wire harness will be installed to bypass the fuel pump relay that is internal to the totally integrated power module. For vehicles that have already been serviced for recall P54 or R09, the existing externally mounted fuel pump relay and wire harness will be replaced with a new relay and wire harness.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Relay wiring / Relay wiring

Part Description: External fuel pump relay package / External fuel pump relay package

Part Number: CBWPR091AA / CBP4P541AB

Part Comment: The remedy part will include a new wire harness and externally mounted fuel pump relay.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

### Description of Recall Schedule :

**\*\*8/20/2020:** FCA US will notify dealers with final remedy on or about 12/03/2020 and begin notifying owners on or about 12/10/2020.

**\*\*4/21/2020:** Remedy validation testing delayed due to COVID-19 related facility closures.

**\*\*11/14/2019:** FCA US will notify dealers and begin notifying owners on or about 01/03/2020.

Planned Dealer Notification Date : JAN 03, 2020 - JAN 03, 2020

Planned Owner Notification Date : JAN 03, 2020 - JAN 03, 2020

\* NR - Not Reported