

Part 573 Safety Recall Report

19V-799

Manufacturer Name : Thor Motor Coach**Submission Date :** NOV 06, 2019**NHTSA Recall No. :** 19V-799**Manufacturer Recall No. :** RC000180**Manufacturer Information :**

Manufacturer Name : Thor Motor Coach

Address : PO Box 1486

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Population :

Number of potentially involved : 1,785

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2017 Tuscany XTE 34ST, 36MQ, 40AX, 40BX, 40EX, 40GQ,

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : It has been discovered that on certain model year 2014 through 2017 Tuscany XTE Motorhomes, the rear reflectors are not in the proper position per FMVSS 108.

-Recalled products the rear reflector above 60" requirement.

- 689 Tuscany XTE units are a part of the recall population.

Production Dates : MAY 10, 2013 - JUN 20, 2016

VIN Range 1 : Begin : 4uzab2dt7dcfk1721 End : 4uzachdt6hchz9113 Not sequential

Vehicle 2 : 2016-2020 Venetian A40, B42, F42, G36, J40, L40, M37, R40, S40, T42

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : It has been discovered that on certain model year 2016 through 2020 Venetian Motorhomes, the rear reflectors are not in the proper position per FMVSS 108.

-Recalled products the rear reflector above 60" requirement.

-437 Venetian units are a part of the recall population.

Production Dates : FEB 10, 2016 - OCT 24, 2019

VIN Range 1 : Begin : 4uzfchcy8gcht7651 End : 4uzfchfe1lcmc3165 Not sequential

Vehicle 3 : 2013-2018 Tuscany 38SQ, 40DX, 40KQ, 40RX, 42GX, 42HQ, 42WX, 44MT 45AT, 45LT

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : -It has been discovered that on certain model year 2014 through 2018 Tuscany Motorhomes, the rear reflectors are not in the proper position per FMVSS 108.

-Recalled products the rear reflector above 60" requirement.

-659 Tuscany units are a part of the recall population.

Production Dates : MAR 11, 2013 - MAR 22, 2017

VIN Range 1 : Begin : 4UZFCHCY1DCFH8902 End : 4UZACHCY9HCJL2403 Not sequential

Description of Defect :

Description of the Defect : The rear reflectors are in the taillight lens but are 63 1/2" above centerline instead of the required 60" which is a non-compliance of FMVSS108.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : Without the reflectors in the required position, the motorhome may be less visible to other drivers, increasing the risk of an accident and/or property damage.

Description of the Cause : The rear reflectors are not in the proper position as required by FMVSS 108.

Identification of Any Warning that can Occur : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

10/15/19 Engineering discovered during an audit that the reflector in the taillight lens was positioned at 63 1/2".

10/17/19 Further discussion with Engineering for clarification and investigation of issue.

10/24/19 Safety Committee Team met and determined that this was a non-compliance of FMVSS 108 and a recall was needed.

11/1/19 Investigation ended and final scope of units determined.

Description of Remedy :

Description of Remedy Program : TMC will send DOT approved adhesive reflectors along with proper instructions for placement to retail owners and dealers.

How Remedy Component Differs from Recalled Component : Remedied component is positioned within the 60" per the FMVSS 108 requirement.

Identify How/When Recall Condition was Corrected in Production : Rear reflectors were added to production on 10/14/19.

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : JAN 03, 2020 - JAN 03, 2020

Planned Owner Notification Date : JAN 03, 2020 - JAN 03, 2020

* NR - Not Reported