

Part 573 Safety Recall Report

19V-794

Manufacturer Name : KZRV, L.P.

Submission Date : APR 27, 2020

NHTSA Recall No. : 19V-794

Manufacturer Recall No. : KZ-2019-02



Manufacturer Information :

Manufacturer Name : KZRV, L.P.

Address : 0985 N 900W

Shipshewana IN 46565

Company phone : 800-768-4016x154/153

Population :

Number of potentially involved : 1,122

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2020 KZ RV Connect

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : These units were produced with an optional flip up rear storage rack which was manufactured by Rock Run.

Production Dates : OCT 16, 2018 - SEP 26, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2019-2020 KZ RV Sportsmen

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : These units were produced with an optional flip up rear storage rack which was manufactured by Rock Run.

Production Dates : OCT 16, 2018 - SEP 26, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The flip up storage tray was not properly designed for the anticipated loads it may carry. The mounting brackets fail under certain loading scenarios.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The rack and all items on secured to it will detach from the trailer and become scattered on the roadway posing a traffic hazard.

Description of the Cause : The mounting brackets for the storage tray were inadequately designed for the actual loads.

Identification of Any Warning that can Occur : Cracks may be present in the brackets.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Rock Run Industries

Address : 11665 W 600 S
Millersburg INDIANA 46543

Country : United States

Chronology :

10/24/2019 - A dealer notified KZ of a bracket failure which resulted in the rack and all contents to spill into the roadway while the customer was in transit. The warranty department then initiated an investigation into the storage rack.

10/31/2019 - The safety committee convened and reviewed the data. The decision was made to issue a recall.

Description of Remedy :

Description of Remedy Program : Change the existing rack and bracket to a redesigned version.

How Remedy Component Differs from Recalled Component : The bracket has been redesigned adding additional material in the weak portion of the bracket.

Identify How/When Recall Condition was Corrected in Production : The supplier began supplying the new brackets on 9/20/2019.

Recall Schedule :

Description of Recall Schedule : KZ will notify the dealers and owners of these recreational vehicles by letter. A final copy of the owner letter and dealer repair instructions will be provided to NHTSA.

Planned Dealer Notification Date : JAN 04, 2020 - JAN 04, 2020

Planned Owner Notification Date : JAN 04, 2020 - JAN 04, 2020

* NR - Not Reported