

# Part 573 Safety Recall Report

# 19V-787

**Manufacturer Name :** Mercedes-Benz USA, LLC.**Submission Date :** NOV 01, 2019**NHTSA Recall No. :** 19V-787**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : 13470 International Parkway  
Jacksonville FL 32218

Company phone : 1-877-496-3691

**Population :**

Number of potentially involved : 24,226

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2016-2016 Mercedes-Benz B250e

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : 242.890 VP9A 8 Vehicles

"The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

"

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDVP9AB0GJ011158 End : WDDVP9ABXGJ010244  Not sequential

Vehicle 2 : 2013-2014 Mercedes-Benz C250

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 204.047 GF4H 371 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision

was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDGF4HB0DA799780 End : WDDGF4HBXER320459  Not sequential

Vehicle 3 : 2014-2015 Mercedes-Benz B-Class Electric Drive

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : 242.890 VP9A 21 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDVP9AB0EJ000478 End : WDDVP9ABXGJ010244  Not sequential

Vehicle 4 : 2013-2015 Mercedes-Benz C250 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 204.347 GJ4H 107 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDGJ4HB0DF929011 End : WDDGJ4HBXFG385324  Not sequential

Vehicle 5 : 2017-2017 Mercedes-Benz C300 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 205.348 WJ4J 36 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S.

MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDWJ4JB0HF359331 End : WDDWJ4JBXHF367131  Not sequential

Vehicle 6 : 2017-2017 Mercedes-Benz C300 Coupe 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 205.349 WJ4K 49 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDWJ4KB0HF327848 End : WDD2053491F367449  Not sequential

Vehicle 7 : 2015-2016 Mercedes-Benz C300

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.048 WF4J 1185 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 55SWF4JB0FU043407 End : WDDWF4JBXGR171012  Not sequential

Vehicle 8 : 2013-2014 Mercedes-Benz C300 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 204.080 GF8A 459 Vehicles

**Descriptive Information :** The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** WDDGF8AB0DA820547 **End :** WDDGF8ABXER319068  Not sequential

**Vehicle 9 :** 2015-2016 Mercedes-Benz C300 4MATIC

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

**Power Train :** GAS

**Descriptive Information :** 205.049 WF4K 1714 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** 55SWF4KB0FU001351 **End :** WDDWF4KBXGR179643  Not sequential

**Vehicle 10 :** 2016-2016 Mercedes-Benz C300d 4MATIC

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

**Power Train :** DIESEL

**Descriptive Information :** 205.009 WFOK 3 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** 55SWF0KB4GU100569 **End :** 55SWF0KBXGU129719  Not sequential

**Vehicle 11 :** 2013-2015 Mercedes-Benz C350 Coupe

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 2-DOOR

Power Train : GAS

Descriptive Information : 204.357 GJ5H 16 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDGJ5HB0DG002834 End : WDDGJ5HBXDF953581  Not sequential

Vehicle 12 : 2013-2015 Mercedes-Benz C350 Coupe 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 204.388 GJ8J 37 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDGJ8JB0EG288035 End : WDDGJ8JBXEG300336  Not sequential

Vehicle 13 : 2016-2016 Mercedes-Benz C350e

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : 205.047 WF4H6 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 55SWF4HB0GU163411 End : 55SWF4HBXGU156708  Not sequential

Vehicle 14 : 2013-2014 Mercedes-Benz C63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 204.077 GF7H 30 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDGF7HB0DA800489 End : WDDGF7HBXEA919538  Not sequential

Vehicle 15 : 2013-2014 Mercedes-Benz C350

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 204.057 GF5H 29 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDGF5HB0ER320573 End : WDDGF5HBXDA802268  Not sequential

Vehicle 16 : 2015-2015 Mercedes-Benz C400 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.066 WF6G 110 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 55SWF6GB0FU004822 End : 55SWF6GBXFU042283  Not sequential

Vehicle 17 : 2016-2016 Mercedes-Benz C450 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.064 WF6E 109 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 55SWF6EB0GU102804 End : 55SWF6EBXGU157518  Not sequential

Vehicle 18 : 2016-2016 Mercedes-Benz C63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.086 WF8G 2 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 55SWF8GB5GU104802 End : 55SWF8GB5GU160822  Not sequential

Vehicle 19 : 2015-2015 Mercedes-Benz C63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.086 WF8G 2 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not

successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 55SWF8GB1FU022869 End : 55SWF8GB6FU049257  Not sequential

Vehicle 20 : 2013-2015 Mercedes-Benz C63 AMG Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 204.377 GJ7H 36 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDGJ7HB0EG307747 End : WDDGJ7HBXEG226626  Not sequential

Vehicle 21 : 2017-2017 Mercedes-Benz C63S AMG Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 205.387 WJ8H 2 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDWJ8HB3HF335988 End : WDDWJ8HB5HF335989  Not sequential

Vehicle 22 : 2015-2016 Mercedes-Benz C63S AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.087 WF8H90 Vehicles

The recall population was determined through potentially affected software versions.



Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 55SWF8HB0GU107184 End : 55SWF8HB9GU119110  Not sequential

Vehicle 23 : 2014-2016 Mercedes-Benz CLA250 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 117.344 SJ4E 718 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDSJ4EB0EN027772 End : WDDSJ4EBXGN380619  Not sequential

Vehicle 24 : 2014-2016 Mercedes-Benz CLA250 Coupe 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 117.346 SJ4G 391 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDSJ4GB0EN074023 End : WDDSJ4GBXGN393996  Not sequential

Vehicle 25 : 2015-2016 Mercedes-Benz CLS400 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

**Descriptive Information :** 218.365 LJ6F 164 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** WDDLJ6FB0GA159245 **End :** WDDLJ6FBXGA179390  Not sequential

**Vehicle 26 :** 2014-2016 Mercedes-Benz CLA45 AMG 4MATIC

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

**Power Train :** GAS

**Descriptive Information :** 117.352 SJ5C 112 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** WDDSJ5CB0FN179934 **End :** WDDSJ5CBXFN213636  Not sequential

**Vehicle 27 :** 2013-2013 Mercedes-Benz E63 AMG

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

**Power Train :** GAS

**Descriptive Information :** 212.074 HF7E 1 Vehicle

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** WDDHF7EB0DA731988 **End :** WDDHF7EB0DA731988  Not sequential

**Vehicle 28 :** 2014-2015 Mercedes-Benz E63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.092 HF9C 13 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF9CB1EA965704 End : WDDHF9CBXFB165527  Not sequential

Vehicle 29 : 2014-2015 Mercedes-Benz E63S AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.076 HF7G 51 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF7GB0EA974926 End : WDDHF7GBXFB160519  Not sequential

Vehicle 30 : 2015-2016 Mercedes-Benz CLS400 Coupe 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 218.367 LJ6H 177 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDLJ6HB0FA133613 End : WDDLJ6HBXGA183176  Not sequential

Vehicle 31 : 2013-2016 Mercedes-Benz CLS550 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : 218.373 LJ7D 304 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDLJ7DB0DA059862 End : WDDLJ7DBXGA172772  Not sequential

Vehicle 32 : 2013-2013 Mercedes-Benz CLS550 Coupe 4MATIC  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : 218.391 LJ9B 234 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDLJ9BB0DA072383 End : WDDLJ9BBXGA178523  Not sequential

Vehicle 33 : 2013-2013 Mercedes-Benz CLS63 AMG  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : 218.374 LJ7E 13 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision

was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDLJ7EB0DA062212 End : WDDLJ7EBXDA081222  Not sequential

Vehicle 34 : 2014-2014 Mercedes-Benz CLS63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 218.392 LJ9C 1 Vehicle

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDLJ9CB4EA106471 End : WDDLJ9CB4EA106471  Not sequential

Vehicle 35 : 2014-2016 Mercedes-Benz CLS63S AMG Coupe 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 218.376 LJ7G 125 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDLJ7GB0GA171142 End : WDDLJ7GBXGA180348  Not sequential

Vehicle 36 : 2016-2016 Mercedes-Benz G550 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 463.239 YC3K 44 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S.

MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDCYC3KF0GX250816 End : WDCYC3KFXGX254839  Not sequential

Vehicle 37 : 2015-2016 Mercedes-Benz GL450 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.864 DF6E 395 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDF6EE0FA449216 End : 4JGDF8EE5FA372080  Not sequential

Vehicle 38 : 2015-2015 Mercedes-Benz GL450 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.864 DF8E 1 Vehicle

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDF8EE5FA372080 End : 4JGDF8EE5FA372080  Not sequential

Vehicle 39 : 2013-2013 Mercedes-Benz E63S AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.274 HH7E 4 Vehicles

**Descriptive Information :** The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 :** Begin : WDDHH7EB4DA666928 End : WDDHH7EB9DA719784  Not sequential

**Vehicle 40 :** 2013-2015 Mercedes-Benz G550

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** SUV

**Power Train :** GAS

**Descriptive Information :** 463.237 YC3H 161 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 :** Begin : WDCYC3HF0DX202722 End : WDCYC3HFXFX241420  Not sequential

**Vehicle 41 :** 2013-2016 Mercedes-Benz G63 AMG 4MATIC

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** SUV

**Power Train :** GAS

**Descriptive Information :** 463.273 YC7D 232 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 :** Begin : WDCYC7DF0DX202006 End : WDCYC7DFXFX241950  Not sequential

**Vehicle 42 :** 2016-2016 Mercedes-Benz G65 AMG 4MATIC

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** SUV

Power Train : GAS

Descriptive Information : 463.275 YC7F 11 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDCYC7FF1GX249000 End : WDCYC7FF9GX251402  Not sequential

Vehicle 43 : 2013-2014 Mercedes-Benz GL450

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.872 DF7C 627 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDF7CB7DA059497 End : 4JGDF7CEXEA426422  Not sequential

Vehicle 44 : 2013-2016 Mercedes-Benz GL550 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.873 DF7D 459 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDF7DE0DA115885 End : 4JGDF7DEXFA533681  Not sequential



Vehicle 45 : 2013-2016 Mercedes-Benz GL63 AMG  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : 166.874 DF7E 89 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDF7EE0EA284143 End : 4JGDF7EEXFA576237

Not sequential

Vehicle 46 : 2015-2016 Mercedes-Benz S63 AMG Coupe 4MATIC  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : 217.378 XJ7J 122 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDXJ7JB0FA001002 End : WDDXJ7JBXGA017788

Not sequential

Vehicle 47 : 2013-2016 Mercedes-Benz SL550  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : 231.473 JK7D 865 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDJK7DA0DF001233 End : WDDJK7DAXGF041405  Not sequential

Vehicle 48 : 2015-2016 Mercedes-Benz S550 Coupe 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 217.385 XJ8F 244 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDXJ8FB0FA000561 End : WDDXJ8FBXGA016705  Not sequential

Vehicle 49 : 2014-2014 Mercedes-Benz S63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 222.178 UG7J 53 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDUG7JB0EA020892 End : WDDUG7JBXEA060896  Not sequential

Vehicle 50 : 2013-2013 Mercedes-Benz E350 Bluetec

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : DIESEL

Descriptive Information : 212.024 HF2E 22 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not

successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF2EB0DA673822 End : WDDHF2EBXDA718720  Not sequential

Vehicle 51 : 2013-2014 Mercedes-Benz E350 Cabriolet

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.459 KK5K 436 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDKK5KF0DF185788 End : WDDKK5KF0DF272485  Not sequential

Vehicle 52 : 2013-2016 Mercedes-Benz SL63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 231.474 JK7E 171 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDJK7EA0DF004387 End : WDDJK7EAXGF040365  Not sequential

Vehicle 53 : 2013-2015 Mercedes-Benz SL65 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 231.479 JK7K 34 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDJK7KA0DF009416 End : WDDJK7KAXFF035220  Not sequential

Vehicle 54 : 2013-2015 Mercedes-Benz SLK250

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 172.447 PK4H 223 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDPK4HA0DF054212 End : WDDPK4HAXFF112006  Not sequential

Vehicle 55 : 2016-2016 Mercedes-Benz SLK300

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 172.438 PK3J 63 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDPK3JA0GF115180 End : WDDPK3JAXGF125196  Not sequential

Vehicle 56 : 2013-2016 Mercedes-Benz SLK350

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

**Descriptive Information :** 172.457 PK5H 144 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** WDDPK5HA0DF051610 **End :** WDDPK5HAXGF119058  Not sequential

**Vehicle 57 :** 2013-2016 Mercedes-Benz SLK55 AMG

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 2-DOOR

**Power Train :** GAS

**Descriptive Information :** 172.475 PK7F 46 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** WDDPK7FA0DF049869 **End :** WDDPK7FAXGF119074  Not sequential

**Vehicle 58 :** 2013-2016 Mercedes-Benz E550 Coupe

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 2-DOOR

**Power Train :** GAS

**Descriptive Information :** 207.373 KJ7D 57 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** WDDKJ7DB0DF196038 **End :** WDDKJ7DBXFF295047  Not sequential

**Vehicle 59 :** 2015-2016 Mercedes-Benz E400 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.365 KJ6F 49 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDKJ6FB0FF294352 End : WDDKJ6FBXGF320909  Not sequential

Vehicle 60 : 2015-2016 Mercedes-Benz E400 Coupe 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.367 KJ6H 55 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDKJ6HB0FF301295 End : WDDKJ6HBXGF346911  Not sequential

Vehicle 61 : 2013-2016 Mercedes-Benz GL350 Bluetec 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : DIESEL

Descriptive Information : 166.824 DF2E 222 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDF2EEOGA656943 End : 4JGDF2EEXGA711625  Not sequential

Vehicle 62 : 2014-2015 Mercedes-Benz E250 Bluetec  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : DIESEL

Descriptive Information : 212.004 HF0E 64 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF0EB0EA881091 End : WDDHF0EBXFB126509  Not sequential

Vehicle 63 : 2014-2015 Mercedes-Benz E250 Bluetec 4MATIC  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : DIESEL

Descriptive Information : 212.097 HF9H 53 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF9HB0EA874142 End : WDDHF9HBXFB137168  Not sequential

Vehicle 64 : 2016-2016 Mercedes-Benz E250d  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : DIESEL

Descriptive Information : 212.004 HF0E 22 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision

was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF0EB0GB171900 End : WDDHF0EB9GB222648  Not sequential

Vehicle 65 : 2016-2016 Mercedes-Benz E250d 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : DIESEL

Descriptive Information : 212.097 HF9H 12 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF9HB0GB214454 End : WDDHF9HB9GB211682  Not sequential

Vehicle 66 : 2013-2014 Mercedes-Benz E350 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.359 KJ5K 140 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDKJ5KB0DF196483 End : WDDKJ5KBXEF292879  Not sequential

Vehicle 67 : 2013-2014 Mercedes-Benz E350 Coupe 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.388 KJ8J 74 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S.



MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDKJ8JB0DF195434 End : WDDKJ8JBXEF282310  Not sequential

Vehicle 68 : 2015-2016 Mercedes-Benz E400 Cabriolet

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.465 KK6F 202 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDKK6FF0FF297817 End : WDDKK6FFXGF342845  Not sequential

Vehicle 69 : 2013-2016 Mercedes-Benz E550 Cabriolet

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 207.473 KK7D 215 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDKK7DF0DF183094 End : WDDKK7DFXGF348489  Not sequential

Vehicle 70 : 2013-2016 Mercedes-Benz E350 Wagon 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 212.288 HH8J 270 Vehicles

**Descriptive Information :** The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 :** Begin : WDDHH8JB0DA683947 End : WDDHH8JBXGB340920  Not sequential

**Vehicle 71 :** 2013-2016 Mercedes-Benz E350

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

**Power Train :** GAS

**Descriptive Information :** 212.059 HF5K 1322 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 :** Begin : WDDHF5KB0DA667668 End : WDDHF5KBXGB329340  Not sequential

**Vehicle 72 :** 2013-2016 Mercedes-Benz E350 4MATIC

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

**Power Train :** GAS

**Descriptive Information :** 212.088 HF8J 1274 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 :** Begin : WDDHF8JB0DA662943 End : WDDHF8JBXGB311357  Not sequential

**Vehicle 73 :** 2013-2015 Mercedes-Benz E400 Hybrid

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : 212.095 HF9F 13 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF9FB2EA830940 End : WDDHF9FBXEA868397  Not sequential

Vehicle 74 : 2015-2016 Mercedes-Benz E400 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.067 HF6H 82 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF6HB0FB057635 End : WDDHF6HBXGB231065  Not sequential

Vehicle 75 : 2015-2016 Mercedes-Benz E400

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.065 HF6F 50 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF6FB0GB208834 End : WDDHF6FBXGB214592  Not sequential

Vehicle 76 : 2013-2014 Mercedes-Benz E550 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.091 HF9B 97 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF9BB0DA700661 End : WDDHF9BBXE013991  Not sequential

Vehicle 77 : 2016-2016 Mercedes-Benz E63S AMG 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 212.076 HF7G 24 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHF7GB0GB185771 End : WDDHF7GBXGB252375  Not sequential

Vehicle 78 : 2014-2016 Mercedes-Benz E63S AMG Wagon 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : STATIONWAGON

Power Train : GAS

Descriptive Information : 212.276 HH7G 49 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDHH7GB0EA951513 End : WDDHH7GBXFB087629  Not sequential

Vehicle 79 : 2015-2016 Mercedes-Benz GLA45 AMG 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 156.952 TG5C 36 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDTG5CB0FJ133174 End : WDDTG5CBXFJ065384  Not sequential

Vehicle 80 : 2016-2016 Mercedes-Benz GLC300

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 253.948 0G4J 240 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDC0G4JB0GF009723 End : WDC0G4JBXGF110526  Not sequential

Vehicle 81 : 2015-2016 Mercedes-Benz GLA250

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 156.944 TG4E 103 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not

successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDCTG4EB0FJ144185 End : WDCTG4EBXFJ185150  Not sequential

Vehicle 82 : 2016-2016 Mercedes-Benz GLC300 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 253.949 0G4K 281 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDC0G4KB0GF007436 End : WDC0G4KBXGF102960  Not sequential

Vehicle 83 : 2016-2016 Mercedes-Benz GLE300d 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : DIESEL

Descriptive Information : 166.004 DA0E 43 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA0EBOGA629864 End : 4JGDA0EBXGA795440  Not sequential

Vehicle 84 : 2016-2016 Mercedes-Benz GLE350d 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : DIESEL

Descriptive Information : 166.024 DA2E 1 Vehicle

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA2EB1GA598863 End : 4JGDA2EB1GA598863  Not sequential

Vehicle 85 : 2016-2016 Mercedes-Benz GLE350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.058 DA5J 269 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA5JB0GA632833 End : 4JGDA5JBXGA803720  Not sequential

Vehicle 86 : 2016-2016 Mercedes-Benz GLE350 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.057 DA5H 445 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA5HB0GA599595 End : 4JGDA5HBXGA808745  Not sequential

Vehicle 87 : 2016-2016 Mercedes-Benz GLE400 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

**Descriptive Information :** 166.056 DA5G 89 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** 4JGDA5GB0GA633360 **End :** 4JGDA5GBXGA726953  Not sequential

**Vehicle 88 :** 2016-2016 Mercedes-Benz GLE450 AMG Coupe

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** SUV

**Power Train :** GAS

**Descriptive Information :** 292.364 ED6E 153 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** 4JGED6EB0GA007988 **End :** 4JGED6EBXGA042263  Not sequential

**Vehicle 89 :** 2016-2016 Mercedes-Benz GLE550e 4MATIC

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** SUV

**Power Train :** HYBRID ELECTRIC

**Descriptive Information :** 166.063 DA6D 3 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** 4JGDA6DB0GA732514 **End :** 4JGDA6DBXGA763348  Not sequential

**Vehicle 90 :** 2016-2016 Mercedes-Benz GLE63S AMG Coupe



Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 292.375 ED7F 16 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGED7FB0GA032426 End : 4JGED7FBXGA012667  Not sequential

Vehicle 91 : 2016-2016 Mercedes-Benz GLE63 AMG 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.074 DA7E 3 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA7EB5GA707810 End : 4JGDA7EB8GA761439  Not sequential

Vehicle 92 : 2016-2016 Mercedes-Benz GLE63S AMG 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.075 DA7F 8 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA7FB1GA649547 End : 4JGDA7FB8GA639565  Not sequential

Vehicle 93 : 2013-2015 Mercedes-Benz GLK350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 204.957 GG5H 353 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDCGG5HB0DF950725 End : WDCGG5HBXFG441528  Not sequential

Vehicle 94 : 2017-2017 Mercedes-Benz AMG GT

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 190.377 YJ7H 21 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDYJ7HA1HA011302 End : WDDYJ7HAXHA011413  Not sequential

Vehicle 95 : 2013-2015 Mercedes-Benz GLK250 Bluetec

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : DIESEL

Descriptive Information : 204.904 GG0E 148 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision

was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDCGG0EB0DG111658 End : WDCGG0EBXFG428950  Not sequential

Vehicle 96 : 2013-2015 Mercedes-Benz GLK350 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 204.988 GG8J 554 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDCGG8JB0DF965527 End : WDCGG8JBXFG441413  Not sequential

Vehicle 97 : 2017-2017 Mercedes-Benz GLS450 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.864 DF6E 206 Vehicles.

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDF6EE0HA738597 End : 4JGDF6EEXHA810583  Not sequential

Vehicle 98 : 2017-2017 Mercedes-Benz GLS550 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.873 DF7D 84 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S.

MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDF7DE0HA745394 End : 4JGDF7DEXHA806556  Not sequential

Vehicle 99 : 2017-2017 Mercedes-Benz GLS63 AMG 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.875 DF7F 29 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDF7FE0HA783267 End : 4JGDF7FEXHA796642  Not sequential

Vehicle 100 : 2017-2017 Mercedes-Benz S63 AMG Cabriolet 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 217.478 XK7J 48 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDXK7JB0HA017832 End : WDDXK7JBXHA021094  Not sequential

Vehicle 101 : 2016-2016 Mercedes-Benz S550e

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : 222.163 UG6D 5 Vehicles

**Descriptive Information :** The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** WDDUG6DB1GA250997 **End :** WDDUG6DB9GA261486  Not sequential

**Vehicle 102 :** 2016-2017 Mercedes-Benz AMG GTS

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 2-DOOR

**Power Train :** GAS

**Descriptive Information :** 190.378 YJ7J 127 Vehicles

190.378 YJAJ 34 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** WDDYJ7JA0GA001725 **End :** WDDYJ7JAXHA011809  Not sequential

**Vehicle 103 :** 2015-2015 Mercedes-Benz ML250 Bluetec

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** SUV

**Power Train :** DIESEL

**Descriptive Information :** 166.004 DA0E 64 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** 4JGDA0EB0FA469712 **End :** 4JGDA0EBXFA573270  Not sequential

**Vehicle 104 :** 2013-2014 Mercedes-Benz ML350 Bluetec

**Vehicle Type :** LIGHT VEHICLES

Body Style : SUV

Power Train : DIESEL

Descriptive Information : 166.024 DA2E 183 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA2EB0DA152408 End : 4JGDA2EBXEA439871  Not sequential

Vehicle 105 : 2013-2015 Mercedes-Benz ML350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.058 DA5J 515 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA5JB0DA108142 End : 4JGDA5JBXFA619294  Not sequential

Vehicle 106 : 2013-2015 Mercedes-Benz ML350 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.057 DA5H 1137 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA5HB0DA107563 End : 4JGDA5HBXFA609290  Not sequential

Vehicle 107 : 2015-2015 Mercedes-Benz ML400 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.056 DA5G 94 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA5GB0FA444299 End : 4JGDA5GBXFA552624  Not sequential

Vehicle 108 : 2013-2014 Mercedes-Benz ML550

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.073 DA7D 90 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA7DB0DA100274 End : 4JGDA7DBXEA437052  Not sequential

Vehicle 109 : 2013-2015 Mercedes-Benz ML63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.074 DA7E 59 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module

software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : 4JGDA7EBODA213401 End : 4JGDA7EBXEA362027  Not sequential

Vehicle 110 : 2017-2017 Mercedes-Benz S550 Cabriolet

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 217.482 XK8C 46 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDXK8CB0HA017140 End : WDDXK8CBXHA020370  Not sequential

Vehicle 111 : 2015-2015 Mercedes-Benz S550 Hybrid

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : 222.163 UG6D 8 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDUG6DB0FA181556 End : WDDUG6DB7FA186608  Not sequential

Vehicle 112 : 2015-2016 Mercedes-Benz SL400

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : 231.465 JK6F 165 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019.



The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDJK6FA0FF030385 End : WDDJK6FAXGF042321  Not sequential

Vehicle 113 : 2014-2016 Mercedes-Benz S550

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 222.182 UG8C 1199 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDUG8CB0EA007224 End : WDDUG8CBXGA279234  Not sequential

Vehicle 114 : 2014-2016 Mercedes-Benz S550 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 222.185 UG8F 1206 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDUG8FB0EA017702 End : WDDUG8FBXGA275017  Not sequential

Vehicle 115 : 2016-2016 Mercedes-Benz Mercedes-Maybach S600

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 222.976 UX7G 95 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDUX7GB0GA154280 End : WDDUX7GBXGA268013  Not sequential

Vehicle 116 : 2015-2016 Mercedes-Benz S600

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 222.176 UG7G 25 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDUG7GB0FA084892 End : WDDUG7GB9FA139436  Not sequential

Vehicle 117 : 2014-2016 Mercedes-Benz S63 AMG 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 222.178 UG7J 233 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

Production Dates : JAN 20, 2012 - OCT 06, 2016

VIN Range 1 : Begin : WDDUG7JB0FA088885 End : WDDUG7JBXGA282020  Not sequential

Vehicle 118 : 2015-2016 Mercedes-Benz S65 AMG Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

**Descriptive Information :** 217.379 XJ7K 21 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** WDDXJ7KB0FA000415 **End :** WDDXJ7KBXGA016350  Not sequential

**Vehicle 119 :** 2015-2016 Mercedes-Benz S65 AMG

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

**Power Train :** GAS

**Descriptive Information :** 222.179 UG7K 27 Vehicles

The recall population was determined through potentially affected software versions.

Originally, a total number of 117,383 vehicles was identified to be affected in the U.S. MBAG and the supplier were able to update 92,904 vehicles before October 25, 2019. The vehicle population for the recall consists of the remaining vehicles that have not successfully received the update before October 25, 2019, when the recall decision was made. Vehicles outside of the recall population have communication module software that meets current production specification.

**Production Dates :** JAN 20, 2012 - OCT 06, 2016

**VIN Range 1 : Begin :** WDDUG7KB0FA083636 **End :** WDDUG7KB9FA096630  Not sequential

## Description of Defect :

**Description of the Defect :** Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 13-17 CLA-Class (117 platform), GLA-Class (156 platform), M-Class/GLE/GL/GLS-Class (166 platform), SLK/SLC-Class (172 platform), AMG GT-Class (190 platform), GLK/C-Class (204 platform), C-Class (205 platform), E-Class Coupe/Cabrio (207 platform), E-Class (212 platform), S-Class Coupe/Cabrio (217 platform), CLS-Class (218 platform), S-Class (222 platform), SL (231 platform), B-Class (242 platform), GLC-Class (253 platform), GLE Coupe-Class (292 platform), G-Class (463 platform) vehicles the software of the communication module might not meet current production specifications. This communication module is used to communicate the vehicle's location for the emergency call system (eCall), in addition to other convenience features.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Beginning November 4, 2019, the date and time as determined by the

**Description of the Safety Risk :** communication module from the GPS satellite data would differ from the actual time and date. Due to this deviation, the determination of the vehicle position would be delayed or not possible at all. Thus, in case of an eCall activation, an inaccurate vehicle position might be sent to the Mercedes-Benz emergency call center and rescue units might not be correctly guided to the vehicle.

**Description of the Cause :** Due to a software fault in the communication module as provided by the supplier, the date and time as determined from the GPS satellite data could differ from the actual date and time starting on November 4, 2019. The correct date and time are necessary for the "Assisted-GPS" function to determine the vehicle position. If there are any date and time differences, the control unit's ability to identify the GPS satellites that are necessary for the position determination would be affected. As a result, a determination of the vehicle's position would be delayed or not possible.

**Identification of Any Warning that can Occur :** The customer will not receive an advance warning due to the nature of the failure mechanism.

## Supplier Identification :

### Component Manufacturer

**Name :** Continental Automotive Interior Division

**Address :** 21440 West Lake Cook Road  
Deer Park ILLINOIS 60010

**Country :** United States

## Chronology :

In mid-August 2019, MBAG was informed about a potential risk regarding the determination of the vehicle position for the correct vehicle position determination in connection with the next so-called "Week Number Rollover" of the GPS satellites, which would become effective beginning November 4, 2019. Investigations regarding possible impacts were started.

At the end of August 2019, the investigations led to the conclusion that, due to a software fault in the communication module, the determination of the vehicle position would be impaired beginning November 4, 2019. It was also concluded that one of the potentially affected functions would be the automatic and manual emergency call (eCall). However, through November 3, 2019 all functions work as designed. Subsequently, a software update for the communication module was developed which ensures the correct vehicle position determination after November 4, 2019.

On October 10, 2019, after the software update was available, a remote update campaign for the communication module was launched in order to update as many vehicles as possible before the issue would become effective. MBAG and the supplier were able to update nearly 80% of the potentially affected vehicles

before October 25, 2019.

On October 25, 2019, MBAG determined that a potential safety relevance for the vehicles which had not yet successfully received the remote update by November 4, 2019 cannot not be ruled out. MBAG determined to conduct a safety recall applicable to all vehicles that had not received the update by October 25, 2019, as well as any vehicles for which the update may have been rejected as of that date.

## Description of Remedy :

**Description of Remedy Program :** If the vehicle's software is not successfully updated remotely via the Over-The-Air ("OTA") remedy, an authorized Mercedes-Benz dealer will update the software of the communication module on the affected vehicles.

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

**How Remedy Component Differs from Recalled Component :** The software to be installed on the communication module during the recall ensures correct vehicle position determination after November 4, 2019.

**Software Part Nos.**  
 A172 902 46 09  
 A231 302 10 05  
 A222 902 77 20  
 A222 902 78 20  
 A242 902 83 01  
 A424 902 84 01

**Identify How/When Recall Condition was Corrected in Production :** The implementation of a new system generation for the emergency call and other location-based services ensures that this issue can no longer occur on vehicles produced from October 7, 2016 onwards

## Recall Schedule :

**Description of Recall Schedule :** Dealers will be notified of the pending voluntary recall campaign on November 08, 2019. Owners will be notified approximately one week after recall launch to the dealers in December, 2019. A copy of all communications will be provided when available.

**Planned Dealer Notification Date :** NOV 08, 2019 - NR

**Planned Owner Notification Date :** DEC 31, 2019 - NR

\* NR - Not Reported