

Part 573 Safety Recall Report

19V-772

Manufacturer Name : Forest River, Inc.

Submission Date : OCT 25, 2019

NHTSA Recall No. : 19V-772

Manufacturer Recall No. : 37-1108



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 19

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Forest River Inc. Surveyor SVT33KFKDS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On 10/22/2019 while training a new employee in the wiring department it was found that the incorrect size fuse was being installed. Using production records the Surveyor Manufacturing plant was able to determine population by the product change notice of when this refrigerator started being installed.

SVT33KFKDS - 19

Production Dates : JUN 21, 2019 - OCT 02, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The manufacturing plant installed the incorrect fuse for the 12V refrigerator.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The wiring may overheat and fail before the 30AMP fuse would trip. This may lead to a fire, property damage and/or personal injury.

Description of the Cause : Manufacturing continued to install a 30AMP fuse that was required for a different brand of refrigerator.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On 10/22/2019 Forest River's Surveyor Manufacturing plant was training a new employee in the wiring department and it was found they were installing the wrong size amperage fuse for the 12V refrigerator.

On 10/23/2019 Forest River's Surveyor Manufacturing plant alerted Office of Corporate Compliance (OCC). Productions and Product Change Notices (PCN's) were used to determine affected vehicle population

On 10/25/2019 Forest River's Corporate Recall Committee voted to recall

Description of Remedy :

Description of Remedy Program : Forest River will provide remedy instructions, parts, and labor free of charge to install the correct amperage fuse. A Forest River Dealer will need to perform this repair

What is the Forest River Customer Service Phone Number? (260) 499-2100

How Remedy Component Differs from Recalled Component : The fuse installed for the 12V refrigerator will now be protected with the correct amperage fuse

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected on 10/22/2019

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 09, 2019 - DEC 09, 2019

Planned Owner Notification Date : DEC 09, 2019 - DEC 09, 2019

* NR - Not Reported