

Part 573 Safety Recall Report

19V-748

Manufacturer Name : Starcraft RV
Submission Date : OCT 18, 2019
NHTSA Recall No. : 19V-748
Manufacturer Recall No. : na

**Manufacturer Information :**

Manufacturer Name : Starcraft RV
Address : 903 South Main Street
 P.O. Box 460 Middlebury IN 46540
Company phone : 800-945-4787

Population :

Number of potentially involved : 5
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2016 Fifth Wheel Solstice Travel Star
Vehicle Type : TRAILERS
Body Style :
Power Train : NR
Descriptive Information : Supplier Purchasing records - Starcraft production and purchasing records - Units built with the optional on demand water heater part number 0266645
Production Dates : SEP 02, 2015 - OCT 06, 2015
VIN Range 1 : Begin : NR **End :** NR Not sequential

Description of Defect :

Description of the Defect : Atwood Mobile Products recall 15E-087 - On Demand Water Heater - The water flow adjustment feature on the poppet valve may have drifted during transit or may have been set at the factory such that the water flow is at .3 gal/minute or less.
FMVSS 1 : NR
FMVSS 2 : NR
Description of the Safety Risk : Can lead to a scald injury to the use,
Description of the Cause : Adjustment to the poppet valve
Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Atwood/ Dometic
Address : 1120 N Main Street
Elkhart INDIANA 46514
Country : United States

Chronology :

10-7-19 Thor Corp. Regulatory Compliance contacted Jayco Corp. Compliance regarding NHTSA inquiry on the Atwood recall 15E-087 and the filing of a Recall by Thor subsidiaries. Research started immediately to collate details on incident - Correspondence with Atwood/Dometic, confirmed that Starcraft division did receive 5 affected On Demand Water Heaters. Reports created to locate the 5 recalled water heaters in the Starcraft Products. 10-16-19 reported the water heater serial numbers to Atwood/Dometic for review.. According to Supplier recall records, 3 of the 5 water heaters sold to Starcraft received the Recall Remedy - 10-17-19 Safety Committee reviewed details of the incident and agreed that a recall is required.

Description of Remedy :

Description of Remedy Program : Atwood/Dometic Service Centers will place a Stop Key on the valve assembly that prevents any adjustment - Once the stop Key has been installed there is a sticker that is placed over the adjustment at no charge to current owner.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Jayco is ready to release upon assignment of recall number

Planned Dealer Notification Date : OCT 21, 2019 - OCT 21, 2019

Planned Owner Notification Date : OCT 21, 2019 - OCT 21, 2019

* NR - Not Reported