

# Part 573 Safety Recall Report

# 19V-739

**Manufacturer Name :** Hyundai Translead**Submission Date :** OCT 16, 2019**NHTSA Recall No. :** 19V-739**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Hyundai Translead

Address : 8880 Rio San Diego Drive, #500  
San Diego CA 92108-164

Company phone : 819-574-1500

**Population :**

Number of potentially involved : 34,960

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2018-2019 Hyundai Translead Dry Van Trailers

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

**Descriptive Information :** Customer reported the beam clip used in the air hose spring installation came off in multiple units of theirs. During investigation, it was believed this was due to its installation by not securing properly to the beam. A second customer then reported the same issue, hence proceeded to investigate further with our vendor. Upon testing the strength/grip of the beam clip, discovered a defect causing beam clip to fall off of the beam when force is applied. Agreed with vendor to replace the beam clip in the spring assembly for a more resistant beam clip. New beam clip passed all tests hence agreed to replace on the affected units.

Production Dates : SEP 01, 2018 - SEP 30, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** Beam clip (gray) of the air hose spring assembly was deemed defective. Agreed with vendor to replace with stronger beam clip model (zinc-yellow).

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** If the beam clip that holds the air hose spring assembly falls off of the beam or gets disconnected, could cause an air leak or on the road accident.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** NR

**Supplier Identification :****Component Manufacturer**

Name : M&E Global Group, Inc  
Address : 1828 Mound Rd  
Joliet, IL 60436  
Country : United States

**Chronology :**

April 2019, customer reported the beam clip which holds the air hose spring detached from the beam (cross member) causing the air hoses to hit the ground. This happened on multiple of their units. Upon investigation, it was believed this was due to installation.

June 2019. Second customer reports same issue. Contacted part supplier for assistance and tested the beam clip. Test results showed defect in material hence grip/strength on clip was lower than required.

July 2019. Identified production lot with defective material and compiled customer related information

September 2019. Agreed to new beam clip that would replace defective beam clip.

October 2019. Compiled customer contact information, VIN list and repair procedure.

**Description of Remedy :**

Description of Remedy Program : Created a service bulletin which shows how to replace the defective beam clip. Hyundai Translead to send the notice to affected owners and coordinate with repair shops across the country to have the beam clip replaced.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : We will send the notification letters to both dealers and owners as soon as letter is approved by NHTSA.

Planned Dealer Notification Date : OCT 21, 2019 - OCT 21, 2019

Planned Owner Notification Date : OCT 21, 2019 - OCT 21, 2019

\* NR - Not Reported