

Part 573 Safety Recall Report

19V-736

Manufacturer Name : Forest River, Inc.

Submission Date : MAR 02, 2020

NHTSA Recall No. : 19V-736

Manufacturer Recall No. : 51-1084



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 6

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2020-2020 Forest River, Inc. SUNSEEKER - SSC2250SLEC, FREELANDER - FLC26RSC & LEPRECHAUN - LPC240FSC

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On October 11, 2019, Forest River was able to identify population per the VIN listing received from General Motors.

SUNSEEKER - SSC2250SLEC – 2

FREELANDER - FLC26RSC – 1

LEPRECHAUN - LPC240FSC - 3

2/3/2020 - Quarterly Report are being submitted by GM.

Production Dates : MAY 17, 2019 - JUL 25, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : According to the Chevrolet Recall Notice 19V644: "General Motors has decided that certain 2019 model year Chevrolet Express and GMC Savana vehicles may fail to conform to S7.3 of Federal Motor Vehicle Safety Standard (FMVSS) 208, Occupant crash protection. In these vehicles, the seatbelt-unfastened telltale will not illuminate for approximately five seconds after the ignition is moved to the on or start position. There is no impact to the vehicle's seatbelt systems, and the telltale will function normally after the five second delay."

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : According to the Chevrolet Recall Notice 19V644: "During the five-second delay, the telltale will not alert the driver that the driver's seatbelt is unbuckled, however, there is no delay in the activation of

seat belt warning chimes.”

Description of the Cause : According to the Chevrolet Recall Notice 19V644: “A software change implemented for 2019 model year Chevrolet Express and GMC Savana vehicles contains an error that inhibits the activation of the telltale for five seconds after vehicle startup.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : General Motors LLC

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MICHIGAN 48093

Country : United States

Chronology :

On October 9, 2019 Forest River was notified of this pass through recall.

On October 11, 2019, Forest River was able to identify population per the VIN listing received from General Motors.

ON 2/3/2020 Amended recall to reflect thay GM will be issuing quarterly reports to NHTSA

ON 3/2/2020 During an internal audit it was determined that incorrect verbiage "Ford" was used in "Identify the Remedy" should be GM. Amended to reflect this change.

Description of Remedy :

Description of Remedy Program : According to the GM Recall Notice 19V644: "Dealers will reprogram the instrument panel cluster (IPC). Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted on May 17, 2019. ON 2/3/2020 amended recall to reflect that GM will be issuing quarterly reports to NHTSA

How Remedy Component Differs from Recalled Component : According to the GM Recall Notice 19V644: "The revised IPC software corrects the condition that caused a five second delay in activating the telltale light.
 Recalled Component Name: Cluster Asm-Inst
 Recalled Component Description: Instrument Panel Cluster Calibration Software
 Recalled Component Part Number: 84192186
 Recalled Component Country of Origin: Mexico"

Identify How/When Recall Condition was Corrected in Production : According to the GM Recall Notice 19V644: "Software calibration revisions to correct the condition were implemented in the plant on July 30, 2019."

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 25, 2019 - NOV 25, 2019

Planned Owner Notification Date : NOV 25, 2019 - NOV 25, 2019

* NR - Not Reported