

Part 573 Safety Recall Report

19V-708

Manufacturer Name : Outdoors RV Manufacturing

Submission Date : NOV 05, 2019

NHTSA Recall No. : 19V-708

Manufacturer Recall No. : 2019-001



Manufacturer Information :

Manufacturer Name : Outdoors RV Manufacturing

Address : 62582 Pierce Road

La Grande OR 97850

Company phone : 99999

Population :

Number of potentially involved : 29

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2020 Trail Series MTN TRX 22TRX

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The Outdoors RV Trail Series MTN TRX is a toy-hauler travel trailer.

Production Dates : NOV 16, 2018 - AUG 23, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Outdoors RV Manufacturing (ORV) has decided that a defect which relates to Motor Vehicle Safety exists in certain 2019 and 2020 Trail Series MTN TRX toy-hauler travel trailers. On the vehicles subject to this recall, the axles are mounted too far forward of the center of gravity on the chassis which could cause light tongue weight resulting in unsafe towing conditions.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Light tongue weight could result in unsafe towing conditions including trailer sway and/or the trailer becoming separated from the tow vehicle during towing.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

The defect was discovered by an Outdoors RV Manufacturing (ORV) RV dealer and made ORV aware of the issue in late August of 2019. A review by ORV led to a determination that there was an issue with the trailer axles being mounted too far forward of the center of gravity on the chassis which could cause light tongue weight resulting in unsafe towing conditions including trailer sway and/or the trailer becoming separated from the tow vehicle during towing.

Description of Remedy :

Description of Remedy Program :	The remedy is to have the retail customer contact their local ORV RV Dealership and make arrangements to have their unit brought back to the factory in La Grande, Oregon to have the axles moved 10" back towards the rear of the trailer to increase the tongue weight.
How Remedy Component Differs from Recalled Component :	The components will remain the same, those being the axles. It is the placement of the axles that is the issue. ORV will be re-positioning the already installed axles so as to increase the tongue weight.
Identify How/When Recall Condition was Corrected in Production :	When the Outdoors RV Manufacturing Service and Production Departments received word from the dealership service center in August of 2019, ORV immediately requested the unit be returned to the factory for a thorough review. Once it was determined that there was an issue with the axle placement leading to light tongue weights, ORV then reviewed the finished trailers still on ORV property. In their current production process, ORV has now changed all prints for the Trail Series MTN TRX 22TRX to reflect installing the axles 12" farther back towards the rear of the trailer to ensure heavier tongue weights on all future production runs. ORV then went on to double-check all the axle placement locations on all other Trail Series MTN TRX toy hauler models to verify there were no potential tongue weight issues with those models and it was determined that there was not.

Recall Schedule :

Description of Recall Schedule : All potentially affected units in inventory at Outdoors RV Manufacturing and at ORV dealership lots have been identified and said dealerships began being notified on September 30, 2019. All dealer inventory units

are having arrangements made to be shipped back to the ORV factory in La Grande, Oregon at ORV's expense for the axle relocation procedure. Per NHTSA regulations, these units will not be subject to this recall as they will be inspected and repaired prior to retail sale. Owner notification will begin immediately following NHTSA's acceptance of this Recall Report. It is ORV's understanding that currently it is taking two weeks to get approval. That being the case, ORV is tentatively scheduling to send out owner notifications on October 21, 2019. One month later, after carefully tracking the responses, ORV will send out a second notification to those owners who have not yet responded (if any). All of ORV's progress will be reported to NHTSA quarterly for 6 quarters per NHTSA requirement.

Planned Dealer Notification Date : OCT 21, 2019 - NOV 18, 2019

Planned Owner Notification Date : NR - NR

* NR - Not Reported