

Part 573 Safety Recall Report

19V-702

Manufacturer Name : Jayco, Inc.

Submission Date : OCT 28, 2019

NHTSA Recall No. : 19V-702

Manufacturer Recall No. : 9901443



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 908

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Fifth Wheel Pinnacle

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Production records of ALL Pinnacle FW models manufactured in MY 2017

H1RG0051-0254

H1RH0051-0086

H1RL0051-0386

H1RM0051-0201

H1RN0051-0080

H1RP0050-0154

H1RR0050-0125

H1RS0050-0074

Production Dates : MAY 03, 2016 - MAY 01, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Jayco has received numerous consumer complaints associated with the suspension system on the Pinnacle Model Fifth Wheels. An analysis of these complaints and warranty data over a ten-year period confirmed there is an issue occurring on the 2017 model year Pinnacle suspension system. We are working diligently to understand the root cause(s) associated with this discovery. Once we fully understand the circumstances involved we will amend our submission to NHTSA to identify our findings, conclusions and proposed solution.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Yet to be determined

Description of the Cause : NR

Identification of Any Warning
that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

NR

Description of Remedy :

Description of Remedy Program : NR

How Remedy Component Differs
from Recalled Component : NR

Identify How/When Recall Condition
was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : DEC 02, 2019 - DEC 02, 2019

Planned Owner Notification Date : DEC 02, 2019 - DEC 02, 2019

* NR - Not Reported