

# Part 573 Safety Recall Report

# 19V-702

**Manufacturer Name :** Jayco, Inc.**Submission Date :** NOV 18, 2019**NHTSA Recall No. :** 19V-702**Manufacturer Recall No. :** 9901443**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

**Population :**

Number of potentially involved : 908

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2017 Fifth Wheel Pinnacle

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Production records of ALL Pinnacle FW models manufactured in MY 2017

H1RG0051-0254

H1RH0051-0086

H1RL0051-0386

H1RM0051-0201

H1RN0051-0080

H1RP0050-0154

H1RR0050-0125

H1RS0050-0074

Production Dates : MAY 03, 2016 - MAY 01, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2017-2017 Fifth Wheel Pinnacle

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Production records of all 2017 Pinnacle fifth wheels produced.

H1RG0051-0254 RH0051-0086 RL0051-0386 RM0051-0201 RN0051-0080

RP0050-0154 RR0050-0125 RS0050-0074

Production Dates : MAY 03, 2016 - MAY 01, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : Suspension design allows tires to make contact to surrounding structure under certain dynamic load conditions. Components of the suspension design includes 7000# axles, 3500# leaf spring and a LRE4000 rubber equalizer.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain load and driving conditions, the tire may make contact to the wheel well and surrounding structure. This may cause damage to the tire, premature tire wear and cause handling issues that could lead to increased risk of a crash.

Description of the Cause : Suspension design does not prevent tire contact during certain dynamic loading conditions. Insufficient tire design clearances in the suspension system, exacerbated by sporadic components failures.

Identification of Any Warning that can Occur : Visual signs of tire contact, abnormal tire wear, diminished tire clearances.

**Supplier Identification :****Component Manufacturer**

Name : Lippert Components

Address : 2703 College Ave  
Goshen INDIANA 46528

Country : United States

**Chronology :**

March - August 2019 received several VOQs from NHTSA July - August - correspondence with NHTSA on incidents and VOQs - Jayco remedy to some units - increase springs from 3500# to 4000# 9-17-19 Analysis of spring issues completed, presentation to Engineering 9-18-19 Data reviewed by Corrective & Preventive Action Committee (CPAC) - recommendation for field remedy 9-23-19 Discussed at bi-annual Thor/NHTSA meeting 9-26-19 - Discussed at Safety Committee - recommended to table until root cause is known - David Mihalick to call NHTSA on matter 9-30-19 - NHTSA instructs Jayco to file a 573 with what information is known, noting we can amend 573 later 10-1-19 Safety Committee received update and vote was called 10-3-19 Safety Committee voted a recall was required. 10-3-19 573 filed for Safety Defect 10-31-19 Jayco met with LCI on suspension testing - root cause(s) determined 11-1-19 Meeting with Jayco Exec Team to view data to update 573 11-1-19 updates made to 573

## Description of Remedy :

Description of Remedy Program : Suspension inspection to determine condition of leaf springs, rubber equalizer and bump stop clearance. Based on the inspection results, replacement of a defective leaf spring or a rubber equalizer may be required. Additionally, all units will have rubber bump stop installed to the underside of the leaf spring hanger tube.

How Remedy Component Differs from Recalled Component : Lippert Component:7000# axles /3500# leaf springs Part # 0265992  
MorRyde International, Inc: LRE4000-20 rubber equalizer

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Jayco will release recall notification within the 60 day requirement - we are still researching parts availability for the remedy

Planned Dealer Notification Date : DEC 02, 2019 - DEC 02, 2019

Planned Owner Notification Date : DEC 02, 2019 - DEC 02, 2019

\* NR - Not Reported