

Part 573 Safety Recall Report

19V-691

Manufacturer Name : Jayco, Inc.

Submission Date : OCT 01, 2019

NHTSA Recall No. : 19V-691

Manufacturer Recall No. : 9901441



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 97

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2020 Travel Trailer Jay Feather X19H (HY)

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : 2019 Jay Feather HY

K1JH0185-0274

2020 Jay Feather HY

L1JH0051-0080

Scope created with production time frame of change of line location and units inspected (on site and at dealers) to confirm what handle was installed.

Production Dates : SEP 20, 2018 -JUL 16, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Original handle for the emergency window was replaced with a handle that prevents the window from opening to the extent required for an egress.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The occupant /s of trailer could not exit through the egress window in a state of emergency. This could lead to personal injury and/or death.

Description of the Cause : During location change of production line the handles to the egress windows were misplaced. New line workers were not aware that the specified handles (red z shaped) were shipped loose from the windows and installed a substitute handle. (black triangle shaped) -

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

9-22-16 Incident reported that Audit in plant discovered the emergency window would not open sufficiently to be used as an emergency egress. Discovered that the original window handle to operate the window (red plastic z shaped) was changed to a triangle shape handle. The substitute handle interferes and prevents the window from opening to the extent required for an emergency egress. 9-26-19 All details of the incident were communicated to Safety Committee who agreed a Safety recall was required.

Description of Remedy :

Description of Remedy Program : The correct handle for the Emergency window will ship direct to current owner on record for installation. Current owner on record may take to Jayco Dealer to perform the remedy at not charge to the consumer.

How Remedy Component Differs from Recalled Component : Correct handle is Z shaped red plastic.. Incorrect handle. is Triangle shaped / black.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Jayco will release recall/ correct handle upon assignment of recall #

Planned Dealer Notification Date : OCT 23, 2019 - OCT 23, 2019

Planned Owner Notification Date : OCT 23, 2019 - OCT 23, 2019

* NR - Not Reported