

Part 573 Safety Recall Report

19V-689

Manufacturer Name : Keystone RV Company

Submission Date : SEP 30, 2019

NHTSA Recall No. : 19V-689

Manufacturer Recall No. : 19-361



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 379

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Keystone 22RBS, 23MLS, 25RES, 26RBS, 26RKS, 27RES, 27SAB, 27SGS, 29BHS, 29FKD, 29RLD, 30RKD, 31MBS, 32RDB, 32RLI, 34TSB

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Units with Solar Prep

Production Dates : AUG 07, 2019 - SEP 12, 2019

VIN Range 1 : Begin : 4YDF25R28LV503222 **End :** 4YDT31M2XLV503996 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the Solar Prep wiring to the 12V breakers located by the battery may not be connected to the protected side of the breaker. If this condition exists it will lead to an increased risk of fire if an electrical short should occur on the unprotected circuit.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the wire leading to the Solar Prep experiences a short there is an increased risk of fire and/or property damage.

Description of the Cause : A product upgrade was made by adding Solar Prep during a product upgrade. When adding the circuit for the Solar Prep it was incorrectly wired to the wrong side of the breaker.

Identification of Any Warning that can Occur : An event leading to the short in the wiring for the Solar Prep.

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

9/18/2019 – During a routine audit it was found that the wiring was incorrect. Investigation opened for scope and range.
9/24/2019 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to inspect the installation of the Solar Prep wiring at the circuit breaker mounted close to the battery and remount the wiring if needed. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : NA

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : NOV 11, 2019 - NOV 11, 2019

Planned Owner Notification Date : NOV 11, 2019 - NOV 11, 2019

* NR - Not Reported