

Part 573 Safety Recall Report

19V-677

Manufacturer Name : Ferrara Fire Apparatus, Inc.

Submission Date : SEP 24, 2019

NHTSA Recall No. : 19V-677

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Ferrara Fire Apparatus, Inc.

Number of potentially involved : 25

Address : 27855 James Chapel Road
PO Box 249 Holden LA 70744

Estimated percentage with defect : NR

Company phone : 800-443-9006

Vehicle Information :

Vehicle 1 : 2015-2019 Ferrara Inferno

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Ferrara Fire has decided that a defect which relates to motor vehicle safety exists in certain model year 2015-2019 Ferrara vehicles manufactured from May 2015 through April 2019 equipped with Fire Truck Independent Front Suspensions manufactured by Reyco Granning, LLC.

Production Dates : MAY 15, 2015 - APR 29, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The front Reyco Granning informed Ferrara that there may be a loose upper shock mount system on Independent Front Suspensions they manufactured. shocks may separate from their upper mount on the front suspension.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A loss of hydraulic steering assist can increase the risk of a crash.

Description of the Cause : The loose shock may contact and damage the steering gear housing, possibly causing a steering fluid leak and a loss of power steering assist.

Identification of Any Warning that can Occur : No warning identified.

Supplier Identification :**Component Manufacturer**

Name : Ferrara Fire Apparatus
Address : POB 249
27855 James Chapel Road HOLDEN LOUISIANA 70744
Country : United States

Chronology :

Reyco Granning will work with Ferrara Fire and Ferrara Fire Dealers to implement the inspection and repair remedy as outlined in Reyco Granning's Service Bulletin at no cost to the vehicle owner.

Description of Remedy :

Description of Remedy Program : Reyco Granning will work with Ferrara Fire and Ferrara Fire Dealers to implement the inspection and repair remedy as outlined in Reyco Granning's Service Bulletin at no cost to the vehicle owner. The estimated time to complete the replacement is one hour.

How Remedy Component Differs from Recalled Component : Not Applicable. The Remedy is not visually apparent.

Identify How/When Recall Condition was Corrected in Production : Not Applicable.

Recall Schedule :

Description of Recall Schedule : 1. Email dealers a copy of recall approximately 1 week before customers.
2. Mail dealers recall notification begin Date: 10-11-19 Dealer Notification End Date: 10-25-19. Customer notification letter Begin Date 10-28-19 Customer notification end Date 11-8-19.

Planned Dealer Notification Date : OCT 11, 2019 - OCT 25, 2019
Planned Owner Notification Date : OCT 28, 2019 - NOV 08, 2019

* NR - Not Reported