

Part 573 Safety Recall Report

19V-671

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : SEP 20, 2019

NHTSA Recall No. : 19V-671

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 28

Address : 1001 All Pro Drive

Estimated percentage with defect : 100 %

Elkhart IN 46514

Company phone : 8772628032

Vehicle Information :

Vehicle 1 : 2020-2020 Heartland Milestone

Vehicle Type : TRAILERS

Body Style : UNKNOWN

Power Train : NR

Descriptive Information : The scope of the units involved was determined by going back to the first unit that was built on 7/11/2019. On 9/19/2019 Engineering changed the end wall print for the bunk slide to include backers for securing the bunk stiles to the walls.

Production Dates : AUG 23, 2019 - SEP 16, 2019

VIN Range 1 : Begin : 5SFMG4421LE426915 **End :** 5SFMG4424LE428139 **Not sequential**

Description of Defect :

Description of the Defect : The backers were not installed on the slide out bunk end walls during production. There are 2 1/2" wood wrapped stiled that are used to support the bunk that were not secured correctly.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The backers were not installed on the slide out bunk end walls during production. This could lead to the risk of the bed falling if someone is on or under the bunk which could result in injury.

Description of the Cause : Wood backers were not installed in the end walls to which provided the support for the 2 1/2" wood wrapped stiles.

Identification of Any Warning that can Occur : The bunk support stiles not may be secured tight to the walls.

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

On 9/19/2019 a dealer called in relaying a problem they noticed with the bunk bed supports. Engineering pulled the prints for this wall and noticed the backers for the bunk supports were not on the prints for the end wall construction.

Description of Remedy :

Description of Remedy Program :	2- 2 1/2" wood wrapped stiles will be shipped to the dealer to be installed in place of the current stiles. The new stiles are the full length of the slide out wall and will be attached to the aluminum framing providing securement for the full length stile.
How Remedy Component Differs from Recalled Component :	The new 2 1/2" wood stiles are the full length of the end wall allowing for securement into the aluminum frame. (Part # 0307615) 2 1/2" radius stile
Identify How/When Recall Condition was Corrected in Production :	On 9/19/19 engineering changed the prints to include the backers needed to secure the stiles on the end walls. All unit in production were repaired on the production floor.

Recall Schedule :

Description of Recall Schedule :	Notifications will begin once the draft notice is approved.
Planned Dealer Notification Date :	OCT 18, 2019 - OCT 18, 2019
Planned Owner Notification Date :	NOV 15, 2019 - NOV 15, 2019

* NR - Not Reported