

Part 573 Safety Recall Report

19V-650

Manufacturer Name : Keystone RV Company

Submission Date : SEP 11, 2019

NHTSA Recall No. : 19V-650

Manufacturer Recall No. : 19-360



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 18

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Keystone Cougar 30RKD

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : 30RKD models with 60"x29" windows over the dinette table missing the red handle and "EXIT" label.

Production Dates : AUG 07, 2019 - AUG 28, 2019

VIN Range 1 : Begin : 4YDT30R27LV503229 **End :** 4YDT30R23LV503633 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population did not have the proper handle or "EXIT" label installed in the main living area on the window over the dinette table indicating it as an egress window.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If an emergency situation arises the occupants of the vehicle may not know to use the window as an emergency exit point resulting in an increased risk of personal injury.

Description of the Cause : The window installed, 595073, did not have the proper red handle or "EXIT" label indicating it as an egress window.

Identification of Any Warning that can Occur : The window over the dinette table is not properly labeled as an "EXIT" window and does not have a distinguishing red handle.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

9/5/2019 – Report was made that during a routine audit the window over the dinette was found to not to have a red handle and “EXIT” label distinguishing it as an Egress window. Investigation called for to determine affected unit range.

9/10/2019 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to remove the existing black handle, replace it with a red handle, and add an “EXIT” label to the window. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The existing window, part number 595073 has a black handle and no “EXIT” label. Adding the red handle and “EXIT” label distinguishes this window as an egress window.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : NOV 05, 2019 - NOV 05, 2019

Planned Owner Notification Date : NOV 05, 2019 - NOV 05, 2019

* NR - Not Reported