

# Part 573 Safety Recall Report

# 19V-646

**Manufacturer Name :** Temsa  
**Submission Date :** OCT 08, 2019  
**NHTSA Recall No. :** 19V-646  
**Manufacturer Recall No. :** NR

**Manufacturer Information :**

**Manufacturer Name :** Temsa  
**Address :** Temsa North America  
 404 Zell Drive Orlando FL 32824  
**Company phone :** 8336283672

**Population :**

**Number of potentially involved :** 711  
**Estimated percentage with defect :** 89 %

**Vehicle Information :**

**Vehicle 1 :** 2013-2020 TEMSA TS35C, TS35E, TS45  
**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES  
**Body Style :** OTHER  
**Power Train :** DIESEL

**Descriptive Information :** Buses with stainless steel monocoque structure. The recall population was determined based on production records

**Production Dates :** MAY 01, 2013 - JUL 31, 2019

**VIN Range 1 :** Begin : NLTRPPU79E1000001 **End :** NLTRPPM77L1000575  Not sequential

**VIN Range 2 :** Begin : NLTEJXU88F1000002 **End :** NLTEJXM82L1000315  Not sequential

**Description of Defect :**

**Description of the Defect :** According to FMVSS 217 standard item S5.5.1., in buses other than school buses, and except for windows serving as emergency exits in accordance with S5.2.2.3(b) and doors in buses with a GVWR of 10,000 pounds or less, each emergency exit door shall have the designation "Emergency Door" or "Emergency Exit," and every other emergency exit shall have the designation "Emergency Exit" followed by concise operating instructions describing each motion necessary to unlatch and open the exit, located within 16 centimeters of the release mechanism.

On the recalled vehicles, operating instructions of the push out windows labels may be inadequate to open the emergency exit rapidly.

**FMVSS 1 :** 217 - Bus emergency exits and window retention and release

**FMVSS 2 :** NR

**Description of the Safety Risk :** Passengers may spend extra time to open the push out window

**Description of the Cause :** The instruction is inadequate

Identification of Any Warning N/A  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

In July, 2019 Temsa was informed that the instruction label of emergency exit windows may be inadequate

Temsa reviewed the instruction labels and the production records. After this evaluation, on September 02, 2019 Temsa Safety Committee decided to conduct a voluntary safety recall.

To date, no accidents, no injuries, no fatalities have been reported

## Description of Remedy :

Description of Remedy Program : A technical service bulletin will be submitted; the recalled labels will be checked and replaced with new ones.

How Remedy Component Differs N/A  
from Recalled Component :

Identify How/When Recall Condition was Corrected in Production : The vehicles in the production will be using the new emergency exit instruction labels

## Recall Schedule :

Description of Recall Schedule : Temsa will send notifications to customers after receiving approval by NHTSA for Temsa's draft customer notification letter  
Planned Dealer Notification Date : NR - NR  
Planned Owner Notification Date : OCT 16, 2019 - OCT 21, 2019

\* NR - Not Reported