

Part 573 Safety Recall Report

19V-638

Manufacturer Name : Indian Motorcycle Company

Submission Date : FEB 08, 2021

NHTSA Recall No. : 19V-638

Manufacturer Recall No. : I-19-04



Manufacturer Information :

Manufacturer Name : Indian Motorcycle Company

Address : 2100 Highway 55
Medina MN 55340

Company phone : 800-765-2747

Population :

Number of potentially involved : 3,594

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Indian Chieftain

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : All 2019 Indian Chieftain models with the updated combination tail light/brake light/turn signal configuration.

Production Dates : NOV 16, 2017 - JUL 26, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : MY19 Chieftain rear tail/running lights are too bright per FMVSS 108 regulations.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : Due to increased intensity, other drivers may have a problem determining if brakes are engaged, increasing the risk of a collision.

Description of the Cause : The parameter within the engine control module that controls tail light intensity was set too high.

Identification of Any Warning that can Occur : Not Applicable

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

01/31/19 – Lighting SME identified the potential field issue with MY19 Badlands rear lighting.
Feb 19 – June 19: Engineering investigation of issue and detailed review of FMVSS 108 requirements
07/01/19 – Scheduled to be reviewed at Safety and Quality Review Committee Meeting (SQRC)
07/22/19 – SQRC decision to escalate to Executive Review Committee (ERC) for final disposition.
07/30/19 – ERC review - requested to discuss potential for inconsequential non-compliance with NHTSA
07/30/19 - Emailed Pete Kivett
08/13/19 - Discussed issue via phone with Pete Kivett, Pete directed me to speak with Claudia Covell
08/15/19 - Emailed Claudia Covell to arrange meeting
08/22/19 - Leroy Angeles reached out in response to email request to Claudia
08/23/19 - Met with Leroy to discuss the details of the requirement
08/23/19 - ERC decision to report

Description of Remedy :

Description of Remedy Program : Engine control module software update to correct the rear tail/running light intensity.

If you have had this procedure performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement please contact the Polaris Consumer Service Department using the contact information above.

How Remedy Component Differs from Recalled Component : Not Applicable

Identify How/When Recall Condition was Corrected in Production : Not Applicable

Recall Schedule :

Description of Recall Schedule : 1/29/2021: 447 additional VINs added to originally disclosed VIN population. VIN population originally disclosed is lower than actual affected population. All consumers have been contacted appropriately.

Planned Dealer Notification Date : SEP 03, 2019 - SEP 03, 2019

Planned Owner Notification Date : SEP 13, 2019 - SEP 13, 2019

* NR - Not Reported