

# Part 573 Safety Recall Report

# 19V-604

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** AUG 16, 2019

**NHTSA Recall No. :** 19V-604

**Manufacturer Recall No. :** 29-1074



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 51

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2019-2019 Forest River, Inc, Rockport – RPAA1470

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** On August 13, 2019, Forest River's Rockport Manufacturing Plant contacted Forest River's Office of Corporate Compliance ("OCC") and provided a component recall notice they received from Uline, Inc. On August 14, 2019, OCC opened an investigation into the concern and reviewed production schedule records and purchasing records, OCC and the plant were able to determine the scope of vehicles.

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**Production Dates :** MAY 24, 2019 -JUN 28, 2019

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** According to the defect notice received from ULIN: "Our manufacturer discovered that the automated robotic welding system used for the Bulk Storage Beams could, on rare occasions, weld incorrectly. The weld bead that connects the beam and the beam ends may not be centered between the components, leaving gaps or bubbling in the weld."

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** According to the defect notice received from ULIN: "As a result, the beam may fail when loaded." Increasing the risk to personal injury and property damage.

**Description of the Cause :** None.

Identification of Any Warning that can Occur : None.

## Supplier Identification :

### Component Manufacturer

Name : Uline, Inc.  
Address : 12575 Uline Drive  
Pleasant Prairie WISCONSIN 53158  
Country : United States

## Chronology :

On August 13, 2019, Forest River's Rockport Manufacturing Plant contacted Forest River's Office of Corporate Compliance ("OCC") and provided a component recall notice they received from Uline, Inc. On August 14, 2019, OCC opened an investigation in to the concern and reviewed production schedule records and purchasing records, OCC and the plant were able to determine the scope of vehicles.

On August 15, 2019, Forest River's Corporate Recall Committee was made aware of the pass-through recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide the inspection, remedy instructions and all parts as needed, including, labor free of charge to consumers. A Forest River Dealer will need to perform the repair.

Uline Customer Service: (800) 295-5510 or at customer.service@uline.com

What is the Forest River Customer Service Phone Number? (574) 522-7599

How Remedy Component Differs from Recalled Component : The replacement beam will have the proper weld placement on the beam and beam-ends. The component assembly is Uline, Inc. part number H-2873.

Identify How/When Recall Condition was Corrected in Production : Uline did not provide this information.

## Recall Schedule :

**Description of Recall Schedule :** Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

**Planned Dealer Notification Date :** SEP 25, 2019 - SEP 25, 2019

**Planned Owner Notification Date :** SEP 25, 2019 - SEP 25, 2019

\* NR - Not Reported