

# Part 573 Safety Recall Report

# 19V-583

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** AUG 09, 2019

**NHTSA Recall No. :** 19V-583

**Manufacturer Recall No. :** 410-1071



## Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

## Population :

Number of potentially involved : 39

Estimated percentage with defect : 100 %

## Vehicle Information :

Vehicle 1 : 2020-2020 Forest River Inc. Columbus CMF298RL, CMF329DV, CMF377MB, CMF378MB, CMF383FB Fifthwheel Trailers

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

**Descriptive Information :** On August 7, 2019 during a routine quality inspection, it was found the rear ladder blocks the operation of the egress window on the rear wall not allowing a secondary means of escape from the vehicle. The same day, OCC opened an investigation in to the concern and reviewing production schedule records and purchasing records, OCC and the plant were able to determine the scope of vehicles.

CMF298RL	7
CMF329DV	5
CMF366RL	6
CMF377MB	2
CMF378MB	9
CMF383FB	10

Production Dates : APR 30, 2019 - JUL 31, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

## Description of Defect :

**Description of the Defect :** On certain vehicles, the rear ladder blocks the operation of the egress window on the rear wall not allowing a secondary means of escape from the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** An operator may not be able to utilize the egress window as intended during an emergency, which may increase the risk of personal injury, or death.

Description of the Cause : A clerical error of the window designation during purchasing led to this condition.

Identification of Any Warning that can Occur : None

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On August 7, 2019, Forest River's Columbus Manufacturing Plant contacted Forest River's Office of Corporate Compliance ("OCC") and indicated that during a routine quality inspection that it was found on certain vehicles the rear ladder blocks the operation of the egress window on the rear wall not allowing a secondary means of escape from the vehicle. The same day, OCC opened an investigation in to the concern and reviewed production schedule records and purchasing records, OCC and the plant were able to determine the scope of vehicles.

On August 9, 2019, Forest River's Corporate Recall Committee voted to recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide the proper egress window, remedy instructions. All parts and labor free of charge to consumers. A Forest River Dealer will need to perform the repair.

What is the Forest River Customer Service Phone Number? (574)  
821-1487

How Remedy Component Differs from Recalled Component : The replacement window will have the egress on the opposite side of the window, which is clear of any obstruction.

Part Numbers: V000341471, V000450334, V000341471, V000450334

Identify How/When Recall Condition was Corrected in Production : On August 7, 2019, the manufacturing plant ceased using the incorrect window in the vehicles and began using the remedy window.  
Part Numbers: V000341471, V000450334, V000341471, V000450334

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 18, 2019 - SEP 18, 2019

Planned Owner Notification Date : SEP 18, 2019 - SEP 18, 2019

\* NR - Not Reported