

# Part 573 Safety Recall Report

# 19V-574

**Manufacturer Name :** Harley-Davidson Motor Company

**Submission Date :** AUG 05, 2019

**NHTSA Recall No. :** 19V-574

**Manufacturer Recall No. :** 0629



## Manufacturer Information :

**Manufacturer Name :** Harley-Davidson Motor Company

**Address :** 3700 W. Juneau Avenue

Milwaukee WI 53201-0653

**Company phone :** (414) 343-4056

## Population :

**Number of potentially involved :** 12,733

**Estimated percentage with defect :** 50 %

## Vehicle Information :

**Vehicle 1 :** 2016-2019 Harley-Davidson Touring and CVO Touring

**Vehicle Type :** MOTORCYCLES

**Body Style :** OTHER

**Power Train :** GAS

**Descriptive Information :** Certain 2016 through 2019 Touring and CVO Touring model motorcycles are included in the recall population. The recall population was refined by examining the reflector placement on O.E. motorcycles. Several O.E. Touring and O.E CVO Touring models have alternate reflector placements which are not affected by the installation of the P&A H-D Detachables™ Tour-Pak Luggage Conversion Kit. (Affected models: FLHTCU, FLHTCUL, FLHTK, FLHTK ANV, FLHTKL, FLHTKSE, FLHTKSE ANV, FLTRU, FLTRUSE)

**Production Dates :** AUG 05, 2015 - APR 24, 2019

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Noncompliance :

**Description of the Noncompliance :** Federal Motor Vehicle Safety Standard No. 108 requires that motorcycles be equipped with a red reflex reflector on the rear of the motorcycle. The P&A H-D Detachables Tour-Pak Luggage Conversion Kit (part numbers 53000291, 53000291A, and 53000567) did not include replacement reflectors for the rear reflector that is eliminated as part of installing this kit.

**FMVSS 1 :** 108 - Lamps, reflective devices, and assoc. Equipment

**FMVSS 2 :** NR

**Description of the Safety Risk :** The absence of these reflectors could reduce the rear conspicuity of the vehicle, possibly increasing the risk of a crash.

**Description of the Cause :** Engineering oversight.

Identification of Any Warning NR  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

4/20/19 – Harley-Davidson’s Technical Subcommittee (TSC) is notified by our Parts and Accessories Engineering group that the current P&A Detachables Tour-Pak kits for 2014 - current Touring models have been sold without reflectors to replace the original equipment rear reflector that may be removed on some models to install this kit. A preliminary investigation is initiated.

5/14/19 – Based on the preliminary investigation findings, a formal investigation is commenced. Research is begun to determine the markets these kits have been shipped to and an Engineering review of each model configuration is initiated to determine if these vehicles remain compliant with the kit installed based on the location of the original equipment rear reflector.

6/10/19 – Additional research is initiated on the rear fender tip lamp to evaluate the reflex reflector feature incorporated into the tip lamp lens and its compliance to the applicable regulations.

7/12/19 – All investigation tasks were completed, and this topic was escalated to the full Recall Investigation Committee (RIC).

7/22/19 – A review is conducted with the full Recall Investigation Committee, which recommended escalation to executive management.

7/29/19 – Upon review of the results of the RIC’s investigation and analysis, Harley-Davidson’s executive management determined that installation of the subject kits may cause the vehicle to fail to conform to FMVSS 108 and, therefore, that a recall should be initiated to address the issue in vehicles in which these kits were installed.

To date, there have been no identified crashes or injuries associated with this defect.

**Description of Remedy :**

**Description of Remedy Program :** Affected kit owners will be directed to schedule an appointment at a Harley-Davidson dealer to have the recall work performed. In addition, all dealers will be requested to post a recall notice in a conspicuous location at their dealership to attract the attention of customers who may have purchased this kit and installed it onto one of the subject motorcycles.

The "Harley-Davidson Motor Company General Reimbursement Program for Pre-Notification Remedies" dated December 2018 will apply to this recall.

**How Remedy Component Differs from Recalled Component :** The remedy kit for this recall includes two red reflex reflectors and an instruction sheet describing where to place the reflectors on the subject motorcycles.

**Identify How/When Recall Condition was Corrected in Production :** P&A H-D Detachables Tour-Pak Luggage Conversion Kits (part numbers 53000291, 53000291A, and 53000567) were held in our distribution centers and updated to part numbers 53000291B and 53000567A by including two reflex reflectors and an instruction sheet for reflector placement into the kits. All future production of subject kits now includes the additional reflectors and instruction sheet.

**Recall Schedule :**

**Description of Recall Schedule :** Dealer notification will occur on or about 08/13/2019.  
Owner notification letters will be mailed on or about 08/20/2019.

**Planned Dealer Notification Date :** AUG 13, 2019 - AUG 13, 2019

**Planned Owner Notification Date :** AUG 20, 2019 - AUG 22, 2019

\* NR - Not Reported