

Part 573 Safety Recall Report

19V-550

Manufacturer Name : Daimler Trucks North America, LLC

Submission Date : JAN 26, 2021

NHTSA Recall No. : 19V-550

Manufacturer Recall No. : FL-819



Manufacturer Information :

Population :

Manufacturer Name : Daimler Trucks North America, LLC

Address : 4747 N. Channel Avenue
Portland OR 97217-3849

Company phone : 800-745-8000

Number of potentially involved : 3,080

Estimated percentage with defect : 20 %

Vehicle Information :

Vehicle 1 : 2019-2020 Thomas Built Buses Minotour

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain school buses equipped with a Safe Fleet Prolo Roof Escape Hatch within the referenced above dates that may contain a handle identified in equipment recall 19E-042.

Production Dates : SEP 10, 2018 - MAY 24, 2019

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2019-2020 Thomas Built Buses Saf-T Liner HDX

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain school buses equipped with a Safe Fleet Prolo Roof Escape Hatch within the referenced above dates that may contain a handle identified in equipment recall 19E-042.

Production Dates : SEP 10, 2018 - APR 17, 2019

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 3 : 2019-2020 Thomas Built Buses Saf-T Liner EFX

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain school buses equipped with a Safe Fleet Prolo Roof Escape Hatch within the referenced above dates that may contain a handle identified in equipment recall 19E-042.

Production Dates : SEP 11, 2018 - APR 02, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2019-2020 Thomas Built Buses Saf-T Liner C2

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain school buses equipped with a Safe Fleet Prolo Roof Escape Hatch within the referenced above dates that may contain a handle identified in equipment recall 19E-042.

Production Dates : SEP 10, 2018 - JUN 26, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : DTNA's roof hatch handle supplier, Specialty Manufacturing Co., states per NHTSA 19E-042, "Certain production lots of these cast handles were found to contain a higher than allowed/specified level of porosity or voids." Further, "The excess porosity and voids can create failure points in the handle leading to breakage under reasonable use."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Specialty Manufacturing Co. states per NHTSA 19E-042, "Failure of the external release handle will prevent the hatch release mechanism from being actuated from outside the vehicle." A failure of external release of the handle could potentially delay the evacuation of the vehicle during an emergency increasing the risk to an injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : Specialty Manufacturing Co.

Address : 13501 South Ridge Drive

Charlotte North Carolina 28273

Country : United States

Chronology :

March 2019, Thomas Built Buses notified the supplier of a broken handle found during an inspection. A preliminary warranty data search and review of customer complaints showed no other similar reports, indicating that the broken handle may have been an isolated incident. July 2019, the supplier notified DTNA of an equipment recall filing, 19E-042. July 18, 2019 DTNA, with an abundance of caution, decided to conduct a voluntary safety recall.

Description of Remedy :

Description of Remedy Program : Certain school buses will be repaired with a new handle. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Date : SEP 21, 2019 - SEP 21, 2019

Planned Owner Notification Date : SEP 21, 2019 - SEP 21, 2019

* NR - Not Reported