

Part 573 Safety Recall Report

19V-542

Manufacturer Name : Forest River, Inc.**Submission Date :** JUL 24, 2019**NHTSA Recall No. :** 19V-542**Manufacturer Recall No. :** 05-1061**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 951

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River Inc. Glaval and Starcraft Buses

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : During investigation, it was determined that all products manufactured in the plant

were suspect.	StarTrans	ST59006	8
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StarTrans	ST69905C	5
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StarTrans	ST69909C	2
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StarTrans	ST69918C	39
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StarTrans	ST69920C	4
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StarTrans	ST69921C	35
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StarTrans	ST69922C	7
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StarTrans	ST69923C	141
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StarTrans	ST69926C	1
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StarTrans	ST69929C	18
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StarTrans	ST69930C	16
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StarTrans	ST69931C	10
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StarTrans	ST69934C	17
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StarTrans	ST69936	1
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StarTrans	ST69936C	35
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StarTrans	ST69939C	121
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StarTrans	ST69940C	50
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StarTrans	ST69941C	4
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StarTrans	ST79903C	2
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StarTrans	ST79904C	17
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StarTrans	ST79905C	6
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StarTrans	ST79907C	1
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StarTrans	ST79908C	5
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StarTrans	ST89007C-A	1
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StarTrans	ST93001C	6
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StarTrans	ST93020	2
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StarTrans	ST93028	2
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StarTrans	ST93029C	1
StarTrans	ST93036	10
StarTrans	ST93045C	2
StarTrans	ST93052C	5
Glaval	CXR03134-5	2
Glaval	CXR0636-5	1
Glaval	EXR75529-5	2
Glaval	EXR85432-5	1
Glaval	EXR85532-5	30
Glaval	G9006C	1
Glaval	G9030 4	
Glaval	G9031C	2
Glaval	G9040 1	
Glaval	G9043 1	
Glaval	PE10221C-5	4
Glaval	TC05121C-5	2
Glaval	TC10123C-5	52
Glaval	UE20223C-5	33
Glaval	UE20322FC-5	3
Glaval	US20223C-5	93
Glaval	US20224C-5	26
Glaval	US30224C-5	7
Glaval	US50225C-5	105
Glaval	US80227AC-5	7

Production Dates : JAN 21, 2019 - JUL 16, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The drivers' upper seat belt restraint anchor bolt and bottom retractor bolt that attach the driver side seat belt assembly to the vehicle's "B Pillar" may not have been fully torqued in the assembly process.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Insufficiently torqued fasteners may cause the assembly to fail in not holding the required load, which may increase the risk of injury in a crash.

Description of the Cause : During the relocation of Glaval to StarCraft, change of new personnel and equipment/training led to this condition.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

07/18/2019 Forest Rivers' Glaval Manufacturing plant was notified by a dealership of a potential concern regarding the torque value of the drivers' upper seat belt restraint and bottom retractor anchor bolts of being loose. The same day, the division notified Forest Rivers Office of Corporate Compliance ("OCC") and an investigation was started. During investigation, it was determined that all products manufactured in the plant were suspect.

On 07/19/2019 Forest Rivers' Corporate Recall Committee decided to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide remedy instructions, all parts, and labor free of charge to the consumer. An authorized technician is required to perform the repair.

What is the Forest River Customer Service Phone Number? (800)
348-7440

How Remedy Component Differs from Recalled Component : The remedy component will be the same; the drivers' upper seat belt restraint anchor bolt and bottom retractor bolt will be checked for the appropriate torque value, if the value is less than required, the appropriate torque will be applied.

Identify How/When Recall Condition was Corrected in Production : The concern was remedied in manufacturing the week of July 19, 2019.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out

as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 02, 2019 - SEP 02, 2019

Planned Owner Notification Date : SEP 02, 2019 - SEP 02, 2019

* NR - Not Reported