

# Part 573 Safety Recall Report

# 19V-529

**Manufacturer Name :** REV Recreation Group**Submission Date :** JUL 12, 2019**NHTSA Recall No. :** 19V-529**Manufacturer Recall No. :** 190709REV**Manufacturer Information :**

Manufacturer Name : REV Recreation Group

Address : 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone : 800 509 3417

**Population :**

Number of potentially involved : 163

Estimated percentage with defect : 60 %

**Vehicle Information :**

Vehicle 1 : 2016-2019 AMERICAN COACH AMERICAN EAGLE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** Class A motorhomes, equipped with a factory-installed rear air deflector. Products in the recall population are equipped with a rear air deflector, located at the top of the rear fiberglass cap; this deflector is designed to be mounted to the fiberglass using a unique configuration of brackets and rivets. However, screws may be used where rivets are specified to install the air deflector's center mounting plate. Products not included in the recall either have a different mounting configuration for the rear air deflector or are they are not originally equipped from the factory with a rear air deflector.

Production Dates : DEC 19, 2014 - MAY 31, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2016-2016 AMERICAN COACH AMERICAN HERITAGE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** Class A motorhomes, equipped with a factory-installed rear air deflector. Products in the recall population are equipped with a rear air deflector, located at the top of the rear fiberglass cap; this deflector is designed to be mounted to the fiberglass using a unique configuration of brackets and rivets. However, screws may be used where rivets are specified to install the air deflector's center mounting plate.

Products not included in the recall either have a different mounting configuration for the rear air deflector or are they are not originally equipped from the factory with a rear air deflector.

Production Dates : AUG 18, 2015 - OCT 21, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : On motorhomes affected by this recall, the center mounting plate for the rear air deflector, located at the top of the rear fiberglass cap, was attached to the fiberglass with screws which, under certain circumstances, can work loose, allowing the rear air deflector to flex and possibly become detached from the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Should the rear air deflector become disconnected from the motorhome, it could present a road hazard which may result in personal injury and/or property damage.

Description of the Cause : Screws were used in place of specified rivets for attaching the center mounting plate for the rear air deflector to the fiberglass cap.

Identification of Any Warning that can Occur : If the rear air deflector were to come loose, it may visibly move and/or produce a noise from the rear of the coach due to intermittent contact with adjacent components.

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

06/28/2019: REV Recreation Group operations and quality management received notification that a rear air deflector had become detached from the rear cap on a unit in the field. No root cause of this action was identified in the initial report.

07/01/2019: Additional details regarding the occurrence of the detached air deflector were received by REV Recreation Group and reviewed by representatives from Engineering, Quality, and Manufacturing. Upon the completion of this cumulative review, an investigation was launched to research the cause of this incident.

07/05/2019: During the course of this investigation, REV Recreation Group discovered that screws had been used in place of the specified rivets to attach the center mounting plate for the rear air deflector to the fiberglass cap.

07/08/2019: REV Group and REV Recreation Group met to discuss the incident and the results of the investigation.

07/12/2019: Senior Executives of REV Group decided to declare a voluntary safety recall of certain American Coach Products manufactured between 12/19/2014 and 05/31/2019.

## Description of Remedy :

**Description of Remedy Program :** REV Recreation Group will notify owners and REV Recreation Group dealers will properly secure the rear air deflector to the fiberglass cap with the appropriate rivets for the application. This service will be provided free of charge. REV Recreation Group will reimburse owners for the cost of qualified repairs performed prior to being notified of this safety defect, according to the General Reimbursement Plan on file with the NHTSA.

**How Remedy Component Differs from Recalled Component :** Products in the recall population are equipped with a factory-installed rear air deflector, located at the top of the rear fiberglass cap; this deflector is designed to be mounted to the fiberglass using a unique configuration of brackets and rivets. However, screws may be used where rivets are specified to install the air deflector's center mounting plate.

Products not included in the recall either have a different mounting configuration for the rear air deflector or are they are not originally equipped from the factory with a rear air deflector.

Part Name/Part Number/Part Description: Not applicable..

**Identify How/When Recall Condition was Corrected in Production :** Upon the discovery that screws were being used in place of the specified rivets, a stop ship was implemented and all affected units located at the manufacturing facility were inspected and repaired.

## Recall Schedule :

**Description of Recall Schedule :** REV Recreation Group will notify REV Recreation Group dealers via email.

REV Recreation Group will notify owners via US mail.

**Planned Dealer Notification Date :** SEP 06, 2019 - SEP 06, 2019

**Planned Owner Notification Date :** SEP 10, 2019 - SEP 10, 2019

\* NR - Not Reported