

Part 573 Safety Recall Report

19V-503

Manufacturer Name : Southeast Toyota Distributors, LLC**Submission Date :** JUN 28, 2019**NHTSA Recall No. :** 19V-503**Manufacturer Recall No. :** SET19A**Manufacturer Information :**

Manufacturer Name : Southeast Toyota Distributors, LLC

Address : 9983 Pritchard Road

Jacksonville FL 32219

Company phone : 954-429-2000

Population :

Number of potentially involved : 1,325

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2019 Toyota Camry, Corolla, Rav4, Sienna, and Yaris iA

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined by searching SET's data base for vehicles with a factory installed floor mat which received a load carrying modification label that included the weight of the factory floor mats. The recall population consists of only of those vehicles that had factory installed floor mats and received load carrying modification label that included the weight of the factory floor mats.

Production Dates : DEC 19, 2016 - FEB 22, 2019

VIN Range 1 : Begin : 4T1BF1FKXHU813920 End : 5TDKZ3DC4KS009935 Not sequential**Description of Defect :**

Description of the Defect : Pursuant to FMVSS 110 S10, a load carrying capacity modification label must be added to a vehicle if weight exceeding the lesser of 1.5 percent of GVWR or 45.4 kg (100 pounds) is added to a vehicle between final vehicle certification and the first retail sale of the vehicle, and the corrected values must be accurate to within 1 percent of the actual added weight. With regard to the vehicles that are subject to this recall, SET added net accessory weight and provided the requisite load carrying capacity modification label, but SET has determined that certain labels were not accurate to within 1 percent of the actual added weight.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : In the affected vehicles, the current load carrying capacity modification label is not correct in that it is not accurate to within one percent (1%) of the weight of accessories installed on the vehicle. In the worst case, a driver may

Description of the Cause : overload a vehicle which may increase the risk of a crash. Toyota offers factory installed floor mats that are included in the final vehicle weight certification by Toyota. SET's process added the weight of the factory installed floor mats to the load carrying capacity modification label calculation.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : N/A
Address : NR
NR
Country : NR

Chronology :

During a routine process validation audit in March, 2019, SET discovered that the weight of factory installed floor mats were included in the load carrying capacity modification label calculation in some cases. SET contacted Toyota to determine if the weight of these floor mats were included in the final vehicle certification by Toyota. On June 20, Toyota indicated that the weight of factory installed floor mats were included in the final vehicle weight certification by Toyota and therefore should not be included the load carrying capacity modification label calculation pursuant to FMVSS 110 S10.

Description of Remedy :

Description of Remedy Program : SET will notify the customers by mail of the noncompliance and will provide them with a label to be installed over the inaccurate label at no charge. Each label will be generated specifically for each customer's vehicle, based on the net weight of the accessories installed.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : Production of affected vehicles was stopped until the calculations were corrected and new labels were available. SET dealers will be informed not to sell vehicles with the affected labels until the remedy has been completed.

Recall Schedule :

Description of Recall Schedule : SET is coordinating with IHS to obtain current owner mailing address

data based on the VIN of each individual affected vehicle, and also with a third party service provider to print and mail the owner notification letters and labels to owners of affected vehicles. Samples of the owner notification letter for those receiving new labels will be provided. SET expects the mailing of customer notification letters to begin on or before August 27, 2019.

Planned Dealer Notification Date : JUN 28, 2019 - JUN 28, 2019

Planned Owner Notification Date : AUG 27, 2019 - AUG 27, 2019

* NR - Not Reported