

**Part 573 Safety Recall Report****19V-466****Manufacturer Name :** SVO Group Inc**Submission Date :** JUN 18, 2019**NHTSA Recall No. :** 19V-466**Manufacturer Recall No. :** 19E-009**Manufacturer Information :**

Manufacturer Name : SVO Group Inc

Address : 2503 Ada Dr.

Elkhart IN 46514

Company phone : 5742959359

**Population :**

Number of potentially involved : 52

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2018 FORD E-450 / E-350

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : RECORD OF SEVERAL NUMBERS SOL TO SVO GROUP DURING AFFECTED TIME FRAME

Production Dates : JUN 01, 2017 - DEC 31, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : MIRROR MONITOR COULD POSSIBLY POWER UP WITHOUT LOADING USER DEFINED SETTINGS

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : MIRROR COULD SHOW INVERTED IMAGE ALLOWING OUTSIDE NOISE INTO CAB

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : ASA ELECTRONICS LLC

Address : 2602 MARIA DRIVE  
Elkhart INDIANA 46514  
Country : United States

**Chronology :**

JUNE 2017 TO DECEMBER 2018 SOLD VOYAGER MIRROR MONITORS SERIAL NUMBERS BEGINNING WITH LETTERS A,B,C WITH POTENTIAL DEFECT. THIS IS A VOLUNTARY RECALL

**Description of Remedy :**

Description of Remedy Program : ASA HAS A HARNESS RELAY CAPACITOR KIT TO REPAIR ISSUE  
How Remedy Component Differs from Recalled Component : VOYAGER VOM74MM WILL BE REPAIRED AT ASA ELECTRONICS EXPENSE PER ATTACHED RECALL NOTICE  
Identify How/When Recall Condition was Corrected in Production : ONCE DEFECT WAS DISCOVERED THE VOYAGER MODEL VOM74MM WITH AFFECTED SERIAL NUMBERS WERE NO LONGER SOLD

**Recall Schedule :**

Description of Recall Schedule : ASA WILL NOTIFY OWNERS PROVIDE REPAIRS AND HANDLE REPORTING ON BEHALF OF SVO GROUP INC  
Planned Dealer Notification Date : NR - NR  
Planned Owner Notification Date : NR - NR

\* NR - Not Reported