

# Part 573 Safety Recall Report

# 19V-450

**Manufacturer Name :** Erwin Hymer Group North America, Inc.

**Submission Date :** JUN 24, 2019

**NHTSA Recall No. :** 19V-450

**Manufacturer Recall No. :** 2019-01



## Manufacturer Information :

**Manufacturer Name :** Erwin Hymer Group North America, Inc.

**Address :** 100 Shirley Avenue

Kitchener Ontario 00 N2B 2E1

**Company phone :** 1-800-663-0066

## Population :

**Number of potentially involved :** 1,701

**Estimated percentage with defect :** 100 %

## Vehicle Alterer Information :

**Vehicle 1 :** 2013-2019 Roadtrek E-Trek

**Descriptive Information :** The population is all Roadtrek models built on Sprinter chassis equipped with one or two second row captains' chairs, with integrated seat belts. All previous vehicles were built with a different seat, pedestal, and seat belt mounting design that passed the appropriate standards.

**Production Dates :** SEP 01, 2012 - FEB 15, 2019

**Vehicle 2 :** 2013-2019 Roadtrek RS Adventurous

**Descriptive Information :** The population is all Roadtrek models built on Sprinter chassis equipped with one or two second row captains' chairs, with integrated seat belts. All previous vehicles were built with a different seat, pedestal, and seat belt mounting design that passed the appropriate standards.

**Production Dates :** SEP 01, 2013 - FEB 15, 2019

**Vehicle 3 :** 2013-2019 Roadtrek CS Adventurous

**Descriptive Information :** The population is all Roadtrek models built on Sprinter chassis equipped with one or two second row captains' chairs, with integrated seat belts. All previous vehicles were built with a different seat, pedestal, and seat belt mounting design that passed the appropriate standards.

**Production Dates :** SEP 01, 2013 - FEB 15, 2019

**Vehicle 4 :** 2013-2016 Roadtrek TS Adventurous

**Descriptive Information :** The population is all Roadtrek models built on Sprinter chassis equipped with one or two second row captains' chairs, with integrated seat belts. All previous vehicles were built with a different seat, pedestal, and seat belt mounting design that passed the appropriate standards.

**Production Dates :** SEP 01, 2013 - JUN 02, 2016

## Description of Noncompliance :

Description of the Noncompliance : Second Row seat installations do not meet the minimum requirements of the following standards

- 1) CMVSS/FMVSS 207, S4.2(d) – Force that produces a moment
- 2) CMVSS/FMVSS 207, S4.2(b) – Application of forces in a rearward direction
- 3) CMVSS/FMVSS 207, S4.2(c) – Simultaneous application of required forces
- 4) CMVSS/FMVSS 207, S4.2.1 – Hold of Adjustment position during test
- 5) CMVSS 210 subsection 8 – Seat Belt Anchorages
- 6) FMVSS 210 S4.2 – Seat Belt system Anchorages

FMVSS 1 : 210 - Seat belt assembly anchorages

FMVSS 2 : 207 - Seating systems

Description of the Safety Risk : In the event of a collision the second-row captain seats may not provide adequate protection for occupants.

Description of the Cause : The seat pedestal base anchor brackets to the chassis frame may not have enough strength to meet the standards set forth in CMVSS 207 & 210.

Identification of Any Warning that can Occur : None

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

- 1) Failed test report received in November 2016 by engineering department on two prototype seat pedestal design changes.
- 2) Issue in respect of November 2016 test brought up to Alvarez & Marsal Canada Inc, court appointed Receiver of Erwin Hymer Group North America on April 23, 2019.
- 3) Receiver requests that EHGNA find positive proof of compliance in respect of current design
- 4) Positive proof of compliance could not be located
- 5) A further test was ordered on April 26, 2019 based on current production installation of seat pedestal. This test was conducted on June 6, 2019, test results showed noncompliance of the rear seat CMVSS 207210 seat belt anchorages.

**Description of Remedy :**

Description of Remedy Program : Updated design is being investigated. No Roadtrek Sprinter based products have been produced since the date of Receivership (February 15, 2019).

How Remedy Component Differs from Recalled Component :  
Recalled components part numbers:  
28003121 Bracket-sprt-ped-2nd row  
78141355 Bracket-seat-bolt-dr-prp  
28003175 Bracket-sprt-ped-2nd row  
28003125 Bracket-sprt-ped-2nd row  
28003178 Bracket-sprt-ped-2nd row  
Remedy components part numbers: Pending

Identify How/When Recall Condition was Corrected in Production : These models and seat configurations are currently not in production.

**Recall Schedule :**

Description of Recall Schedule : The Receiver is currently investigating this matter and will provide additional information as soon as practicable.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : JUN 25, 2019 - JUN 28, 2019

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported