

# Part 573 Safety Recall Report

# 19V-439

**Manufacturer Name :** LA West Inc.

**Submission Date :** JUL 23, 2020

**NHTSA Recall No. :** 19V-439

**Manufacturer Recall No. :** NR



## Manufacturer Information :

## Population :

Manufacturer Name : LA West Inc.

Number of potentially involved : 15

Address : 196 Crawford Road

Estimated percentage with defect : 95 %

Statesville NC 28625

Company phone : 704-498-4940

## Vehicle Information :

Vehicle 1 : 2018-2019 Ford Transit

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : LA West reviewed all purchases made to SMI for said hatch during the time frame provided by the Recall Notice from SMI.

Production Dates : AUG 01, 2018 - APR 01, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : SMI has determined that some Transpec Glass Hatches may contain edge defects (chips) in the glass panels that have resulted from the manufacturing process

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Hot/cold and vibration/shock can create stress concentrations at these edge defects that may result in fracture and failure of the tempered glass if edge damage is present

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : Specialty Manufacturing, Inc

Address : 13501 S Ridge Dr

Charlotte NORTH CAROLINA 28273

Country : United States

## Chronology :

SMI (supplier) advised that there may be a defect in the hatches that were purchased from them during a specific time frame. We immediately investigated to determine how many hatches were purchased and which vehicles they were installed in. Once complete we started the Recall process.

## Description of Remedy :

Description of Remedy Program : Transpec glass hatch replacement kits will be sent to you upon request and will include complete instructions on the removal and re-installation of the defective components. Removal and re-installation of each Transpec glass hatch lid can be accomplished in 15 minutes, for which SMI will reimburse installers \$30.00 for each remedied hatch.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : Upon receiving notification from SMI, all remaining inventory at LA West was quarantined and inspected.

## Recall Schedule :

Description of Recall Schedule : Will send out a letter to all the dealers effected by this recall, as well as notify by written letter all owners if vehicles have been sold

Planned Dealer Notification Date : JUN 17, 2019 - AUG 17, 2019

Planned Owner Notification Date : JUN 17, 2019 - AUG 17, 2019

\* NR - Not Reported