

Part 573 Safety Recall Report

19V-429

Manufacturer Name : Mickey Truck Bodies, Inc.**Submission Date :** SEP 28, 2020**NHTSA Recall No. :** 19V-429**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Mickey Truck Bodies, Inc.

Address : 1305 Trinity Avenue

PO Box 2044 High Point NC 27261

Company phone : 336-882-6806

Population :

Number of potentially involved : 206

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2018 Ford F750

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : From June 2017 to December 28th, 2018, Mickey Truck Bodies, Inc., installed Voyager VOM74MM Mirror Monitors in vehicles which were involved in an ASA Electronics recall. The serial numbers associated with the mirror monitors start with an "A", "B", or "C".

Production Dates : JUN 21, 2017 - DEC 28, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : As the monitor powers up (takes a few seconds) at a specific time it loads the user defined settings. If the power up sequence is interrupted by a power drop at a precise time the monitor may not be able to load the user settings and will load the default settings which will reverse the image on the monitor. The user defined setting for image is "NORMAL". The factory default setting for image is "MIRROR".

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The monitor image will stay in "MIRROR" mode until the user selects "NORMAL" in the settings.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : ASA Electronics, LLC

Address : 2602 Marina Dr.

Elkhart INDIANA 46514

Country : United States

Chronology :

No complaints or warranty claims from customers for an image inverting has occurred and no accident/incident has been reported to Mickey Body.

April 2019 – ASA Electronics notified Mickey Body of the issue and that ASA has filed recall (19E-009). ASA would send end user letters if Mickey Body supplied VINs and addresses of end users. ASA sent end user notification letters and is sending product and paying labor repairs.

. Reference ASA Recall - 19E009

. 11/2018 ASA had first complaint from customer (not Mickey Truck Bodies, Inc.) of possible image inverting.

. 12/2018 ASA received first sample and was able to recreate under certain power up conditions.

. 1/2019 ASA gathering information of suspect product and customers.

. 3/2019 ASA notified Mickey Truck Bodies of possible image inverting.

. ***Mickey Truck Bodies had not received complaints from customers. Mickey started gathering information for ASA.

Description of Remedy :

Description of Remedy Program : ASA will provide all notifications, repairs, and reporting on our behalf. See Recall (19E-009)

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : Planned Owner Notification Begin Date: 4-1-19
Planned Owner Notification End Date: 5-1-19

Recall Schedule :

Description of Recall Schedule : NR
Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : NR - NR

* NR - Not Reported