

# Part 573 Safety Recall Report

# 19V-421

**Manufacturer Name :** Jaguar Land Rover North America, LLC

**Submission Date :** JUN 06, 2019

**NHTSA Recall No. :** 19V-421

**Manufacturer Recall No. :** N341



## Manufacturer Information :

## Population :

**Manufacturer Name :** Jaguar Land Rover North America, LLC

**Number of potentially involved :** 2,200

**Address :** 100 Jaguar Land Rover Way

**Estimated percentage with defect :** 100 %

Mahwah NJ 07495

**Company phone :** 8188500

## Vehicle Information :

**Vehicle 1 :** 2020-2020 LAND ROVER RANGE ROVER EVOQUE

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** SUV

**Power Train :** NR

**Descriptive Information :** Certain 2020 Model Year Range Rover Evoque vehicles where the fuse in the Engine Junction Box (EJB) for the front or rear windshield washer system may fail should the system be operated in freezing or blocked conditions. An interpretation related SAE J942 from 1972 makes clear the requirement for washers to operate following a frozen state operation.

**Production Dates :** NOV 02, 2018 - APR 04, 2019

**VIN Range 1 : Begin :** SALZM2GX5LH000181 **End :** SALZP2FX0LH019195  Not sequential

## Description of Noncompliance :

**Description of the Noncompliance :** A concern has been identified on certain 2020 Model Year Range Rover Evoque vehicles where the fuse in the Engine Junction Box (EJB) for the front or rear windshield washer system may fail should the system be operated in freezing or blocked conditions. An interpretation related SAE J942 from 1972 makes clear the requirement for washers to operate following a frozen state operation.

**FMVSS 1 :** 104 - Windshield wiping and washing systems

**FMVSS 2 :** NR

**Description of the Safety Risk :** Vehicles in this condition do not meet the requirements of Federal Motor Vehicle Safety Standards (FMVSS) 104, Windshield Wiping and Washing Systems. This could reduce the driver's visibility increasing the risk of a crash.

**Description of the Cause :** NR

Identification of Any Warning NR  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : Jaguar Land Rover Limited  
Address : Abbey Road  
Whitley, Coventry FOREIGN STATES CV3 4LF  
Country : United Kingdom

## Chronology :

A Product Safety and Compliance Committee (PSCC) investigation was opened on March 26, 2019, following failures of the windshield washer pump, noted during vehicle cold weather testing on prototype vehicles in Sweden.

PSCC reviewed the relevant FMVSS regulation 104 and SAE J942 testing procedure with associated interpretations in April, 2019. Testing by the engineering teams through April and May 2019 confirmed the repair required replacement of the 15A fuse with a 25A fuse in the EJB.

The investigation was again reviewed at the PSCC on May 28, 2019, and concluded the issue should be progressed to the Jaguar Land Rover Recall Determination Committee (RDC).

The RDC reviewed all information on May 30, 2019 and the committee determined that the condition represented a compliance concern and that a non-compliance recall be conducted.

There have been no reported accidents, injuries or fires as a result of this concern.

## Description of Remedy :

Description of Remedy Program : Land Rover will notify owners, and authorized repairers will replace the 15A fuses with 25A fuses for the front and rear washer systems. The Engine Junction Box lid will also be replaced so the vehicle fuse amperage schematic embossed on the lid displays the correct fuse rating. A handbook supplement will also be printed and inserted into the owner handbook

How Remedy Component Differs NR  
from Recalled Component :

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Distribution of owner notification letters will occur on or before August 2, 2019. Notifications to dealers will occur on July 8, 2019.

Planned Dealer Notification Date : JUL 08, 2019 - JUL 08, 2019

Planned Owner Notification Date : AUG 02, 2019 - AUG 02, 2019

\* NR - Not Reported